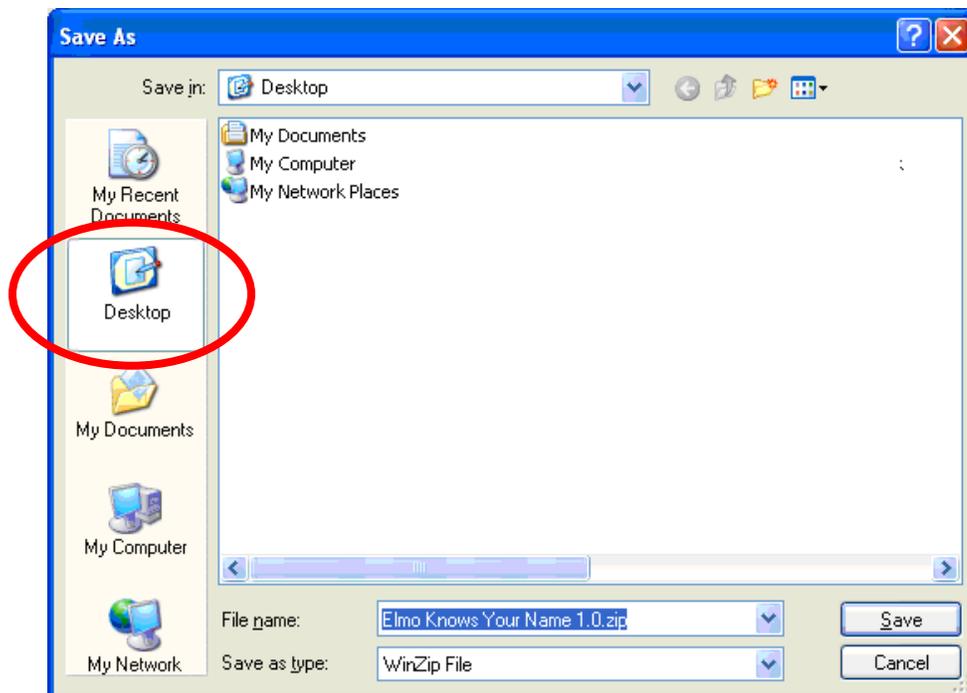


Step by Step Instructions for downloading and installing the H3450 Elmo Knows Your Name™ 1.0 Software

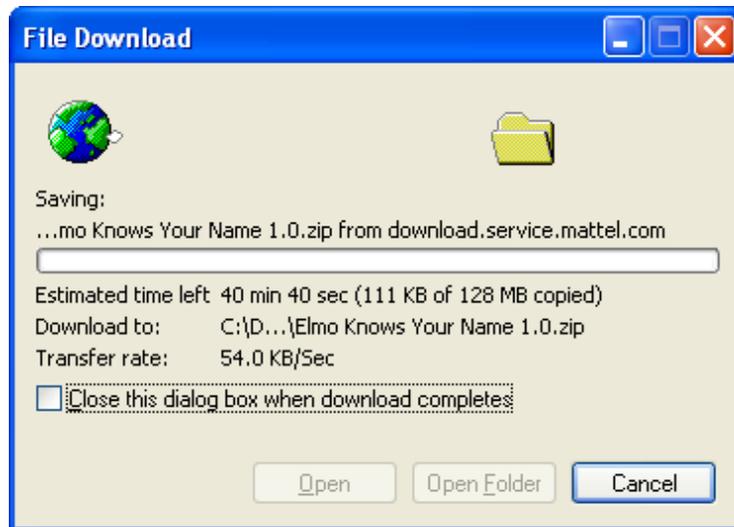
- [Click Here](#) to download the Elmo Knows Your Name™ 1.0 Software.
- Click **Save**.



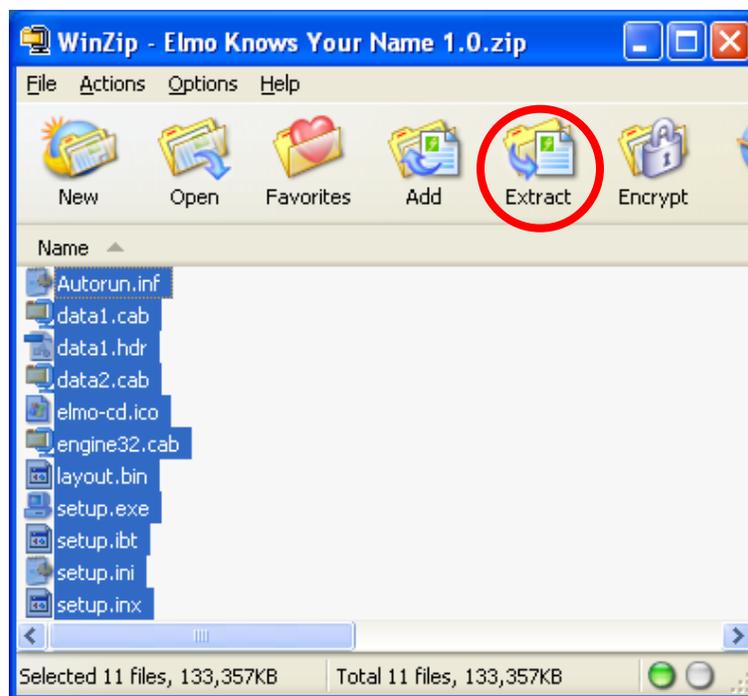
- Save this file to a convenient location such as the **desktop**.



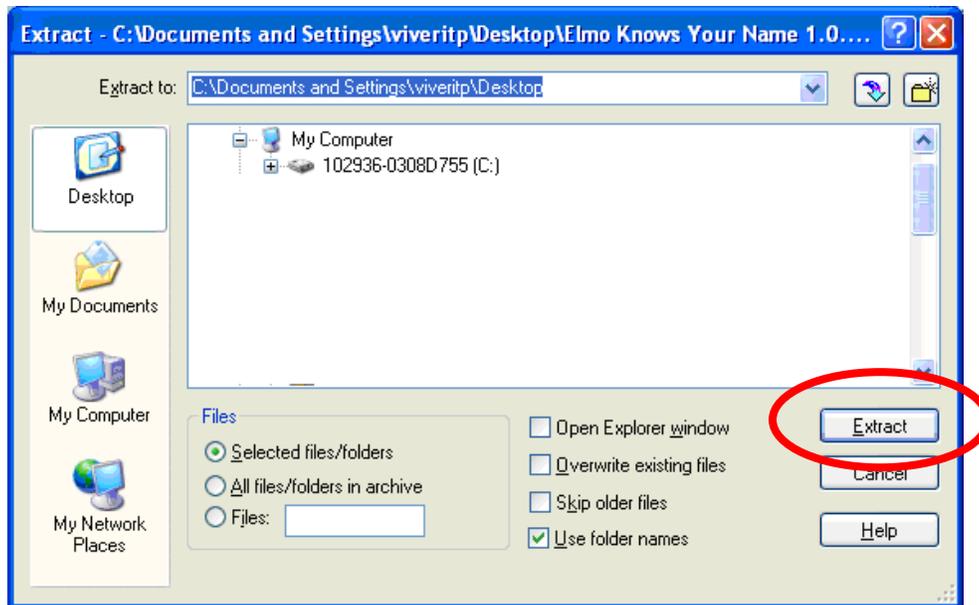
- Wait for the file to **download**.



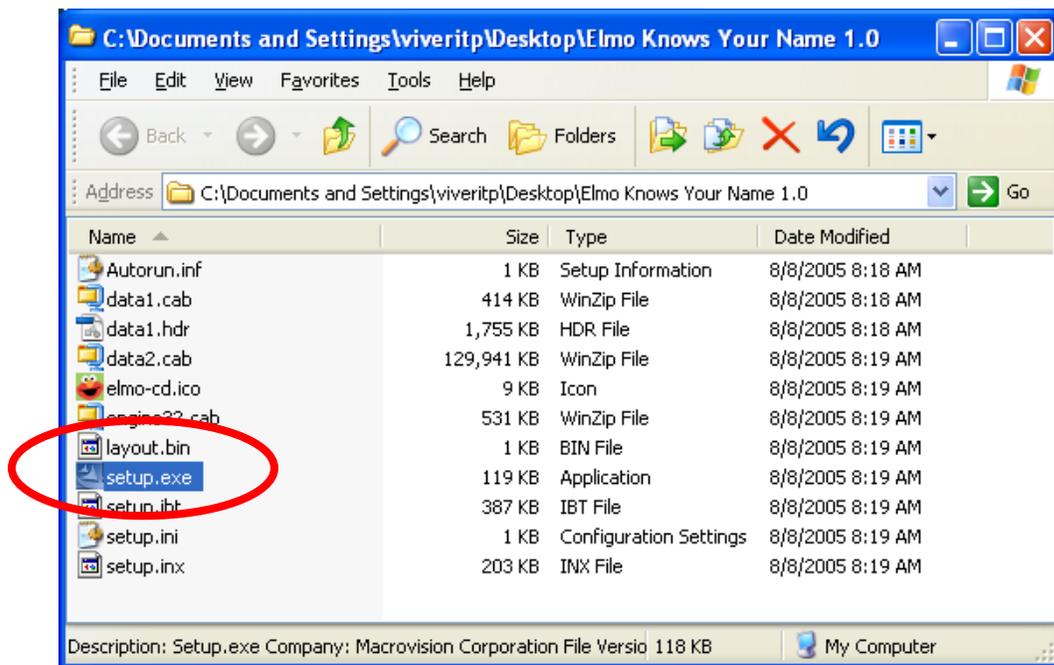
- Navigate to the **location** where the Elmo Knows Your Name 1.0.zip file is **saved**.
- **Double click** the downloaded file. WinZip will open.
- Select all files and click **“Extract”**.



- In the window that opens, click the **“Extract”** button.



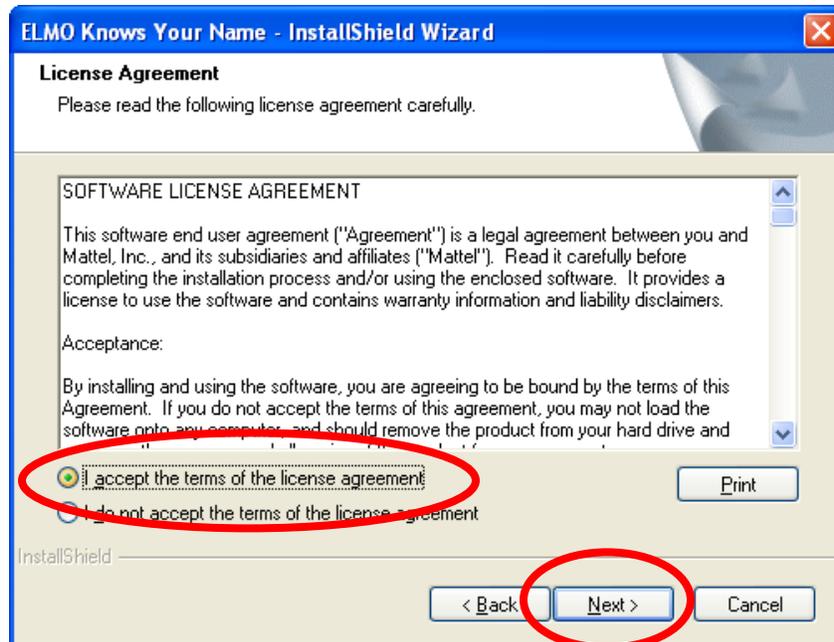
- The files will **extract** to a folder called **Elmo Knows Your Name 1.0**.
- **Open** the Elmo Knows Your Name 1.0 folder.
- **Double click** on the **setup.exe** icon.



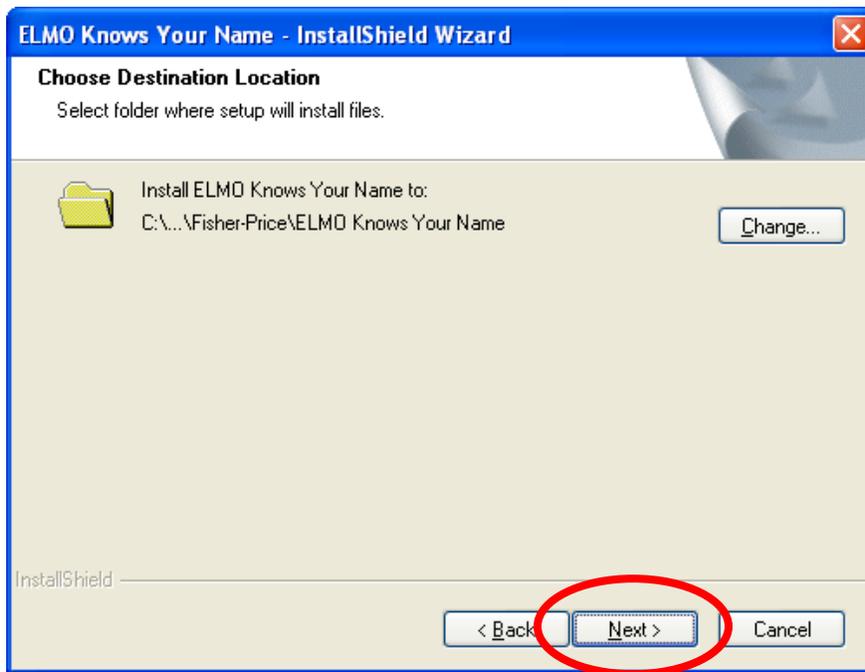
- Click the **"Next"** button.



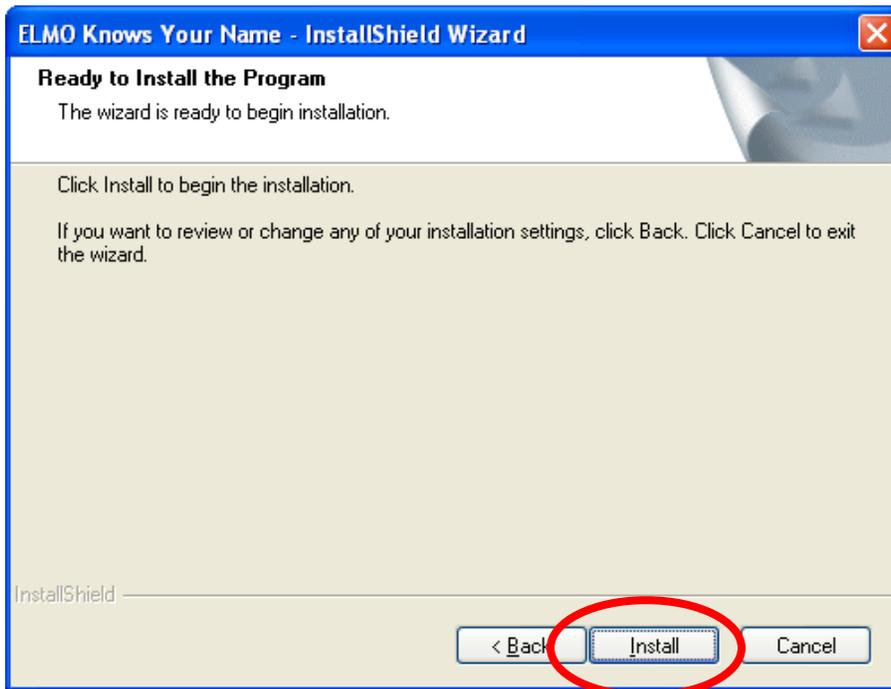
- To proceed, click on “I accept...” and the “Next” button.



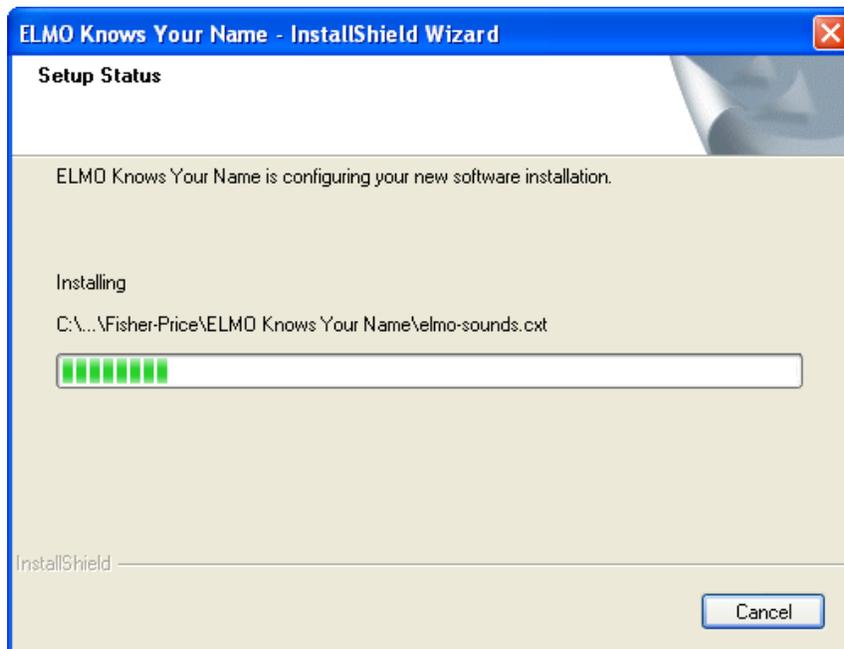
- This window displays the **default location** for the program. Please click “Next”.



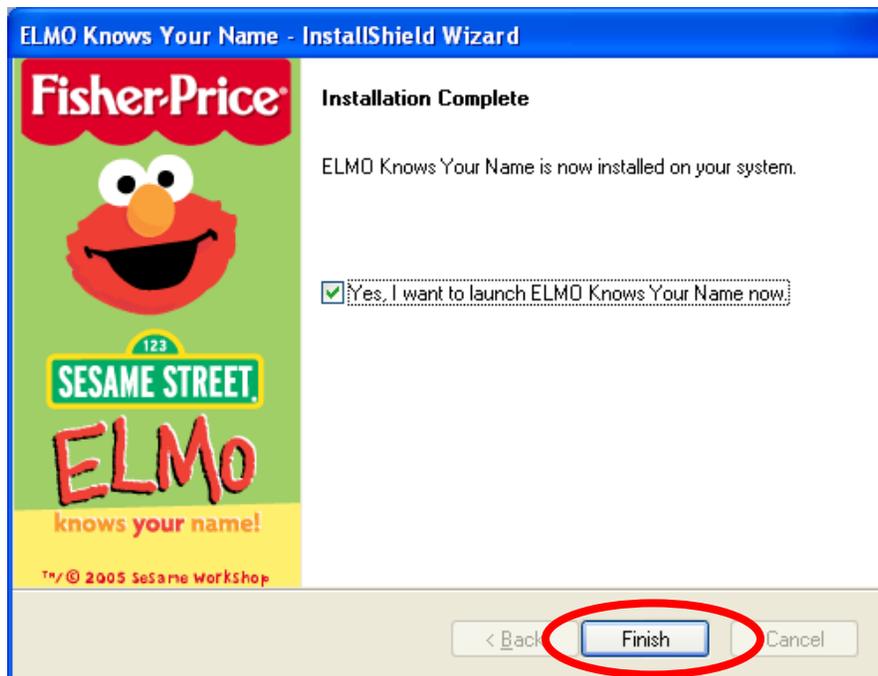
- Click **"Install"** to continue.



- As the software is installed, the progress bar turns from **white to green**.



- When complete, the installer offers the following **options**:
- Select **“Yes I want to launch ELMO Knows Your Name now.”**
- Then click the **“Finish”** button.



- The software is now **ready to be used**.