**Step by Step Instructions for downloading and installing the K8748 Elmo Knows Your Name™ 2.0 Software**
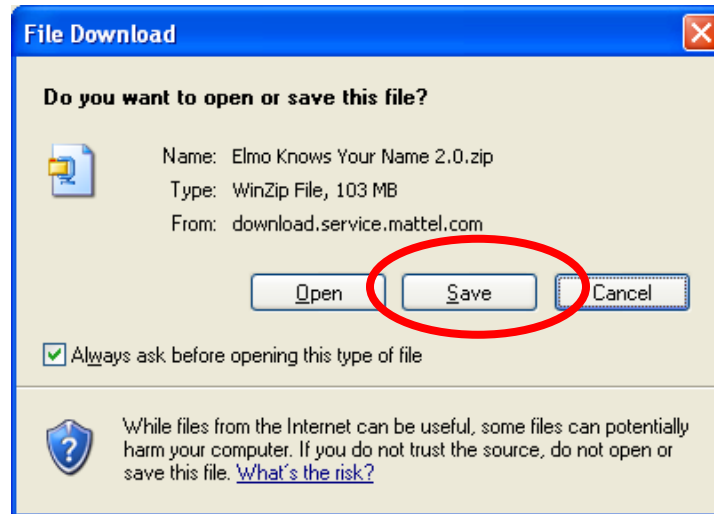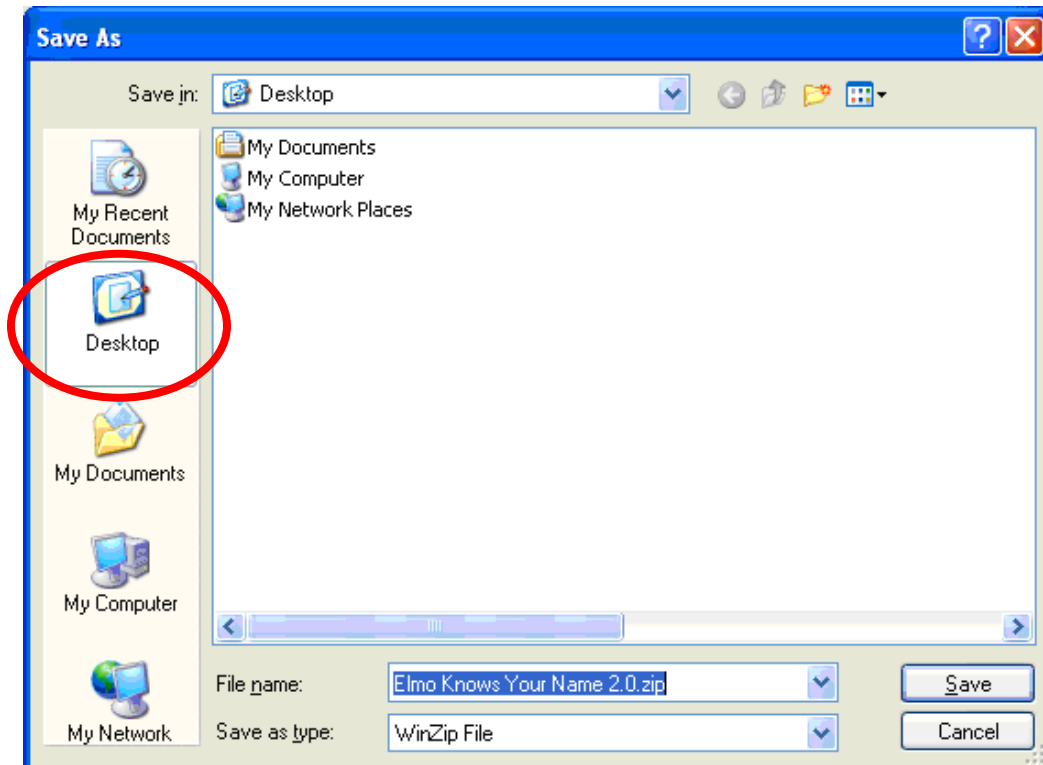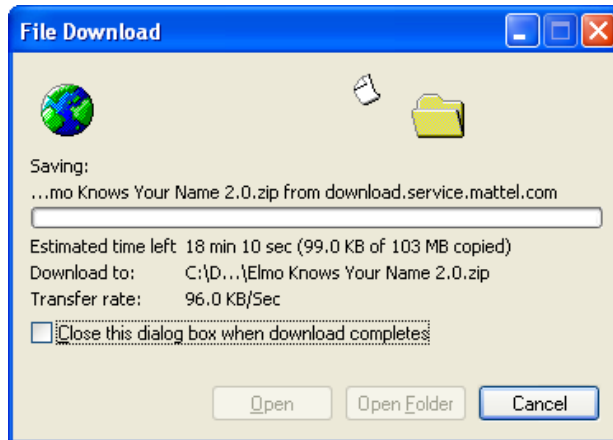
- [Click Here](#) to download the Elmo Knows Your Name™ 2.0 Software.
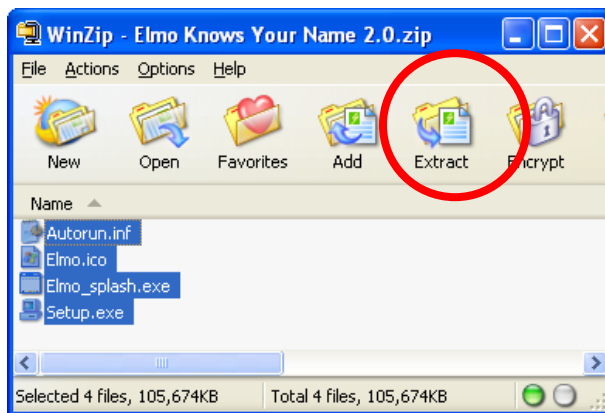
- Click **Save.**



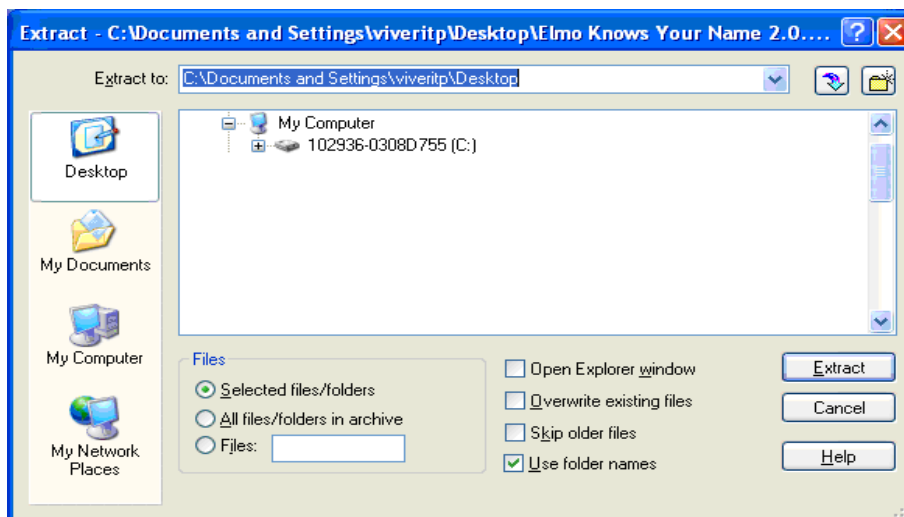- Save this file to a convenient location such as the **desktop.**



- Wait for the file to **download.**

- **Navigate** to the location where the Elmo Knows Your Name 2.0.zip file is **saved.**
- **Double click** the downloaded file. WinZip will open.
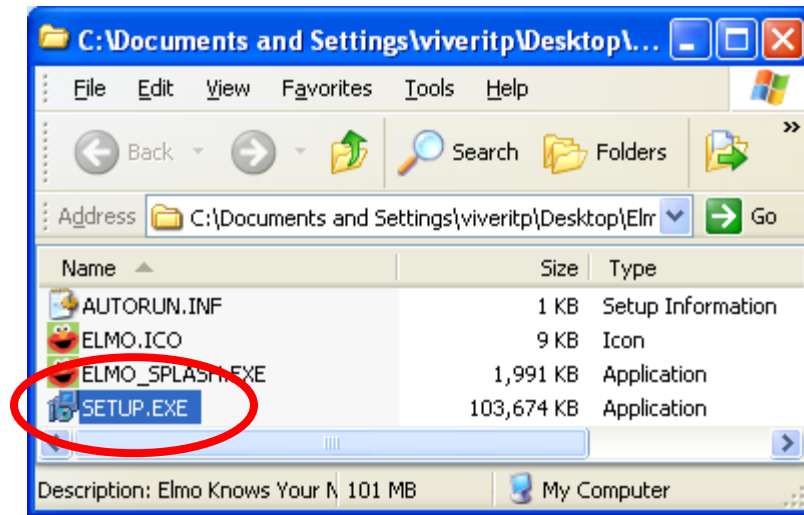- Select all files and click **"Extract".**



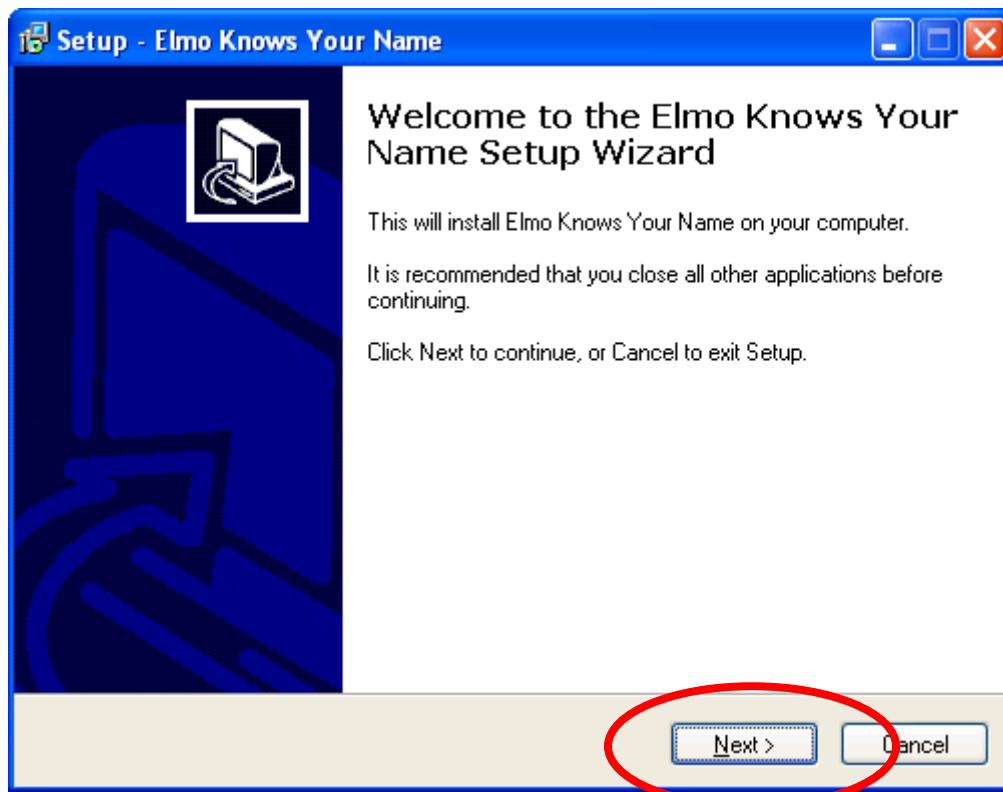- In the window that opens, click the **"Extract" button.**



- The files will extract to a folder called **Elmo Knows Your Name 2.0**.
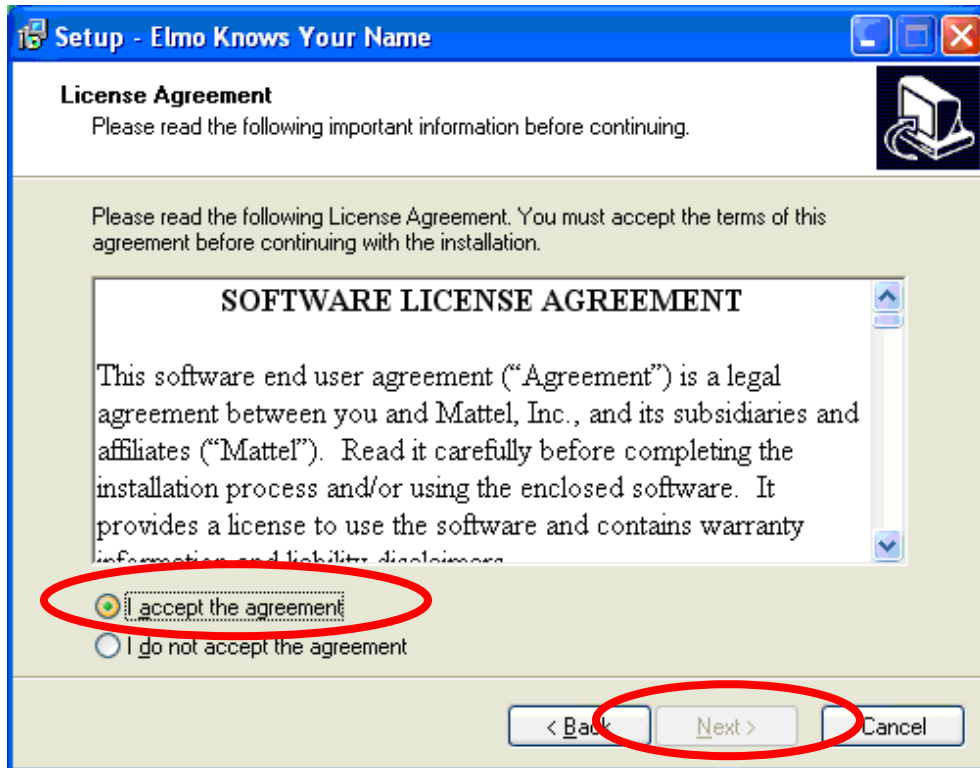- **Open** the Elmo Knows Your Name 2.0 folder.
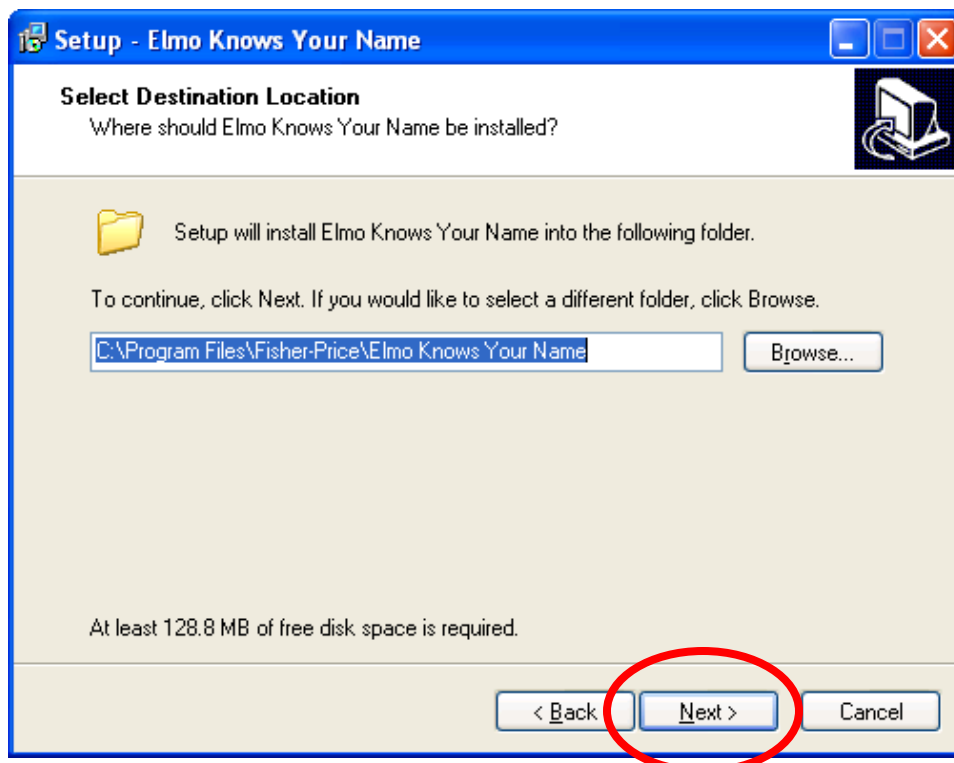
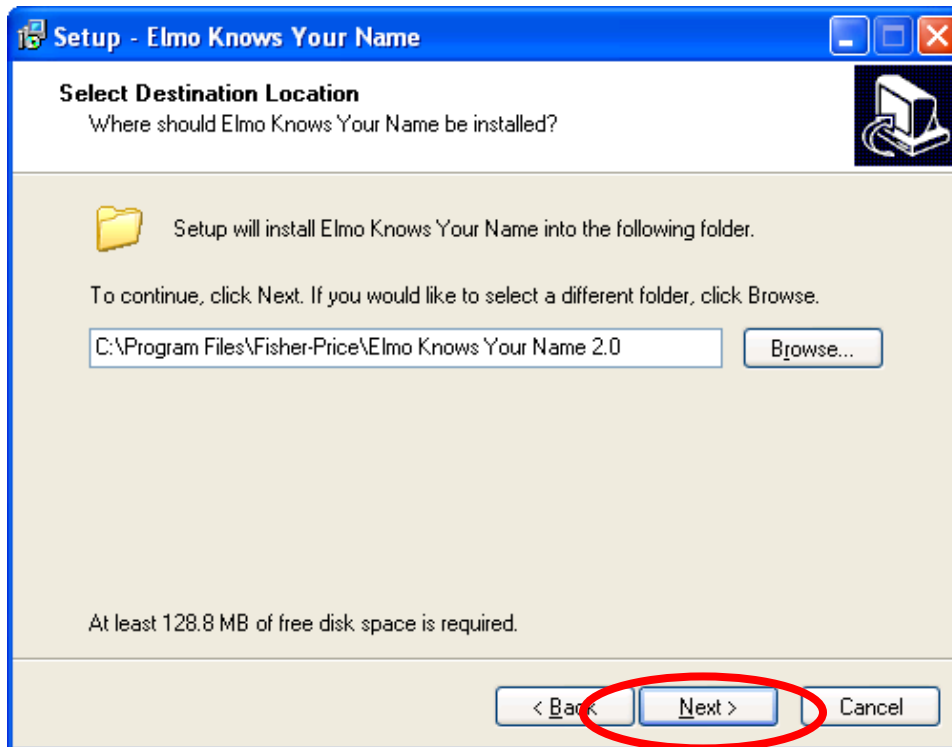- **Double click** on the **setup.exe** icon.



- Click the **"Next"** button.



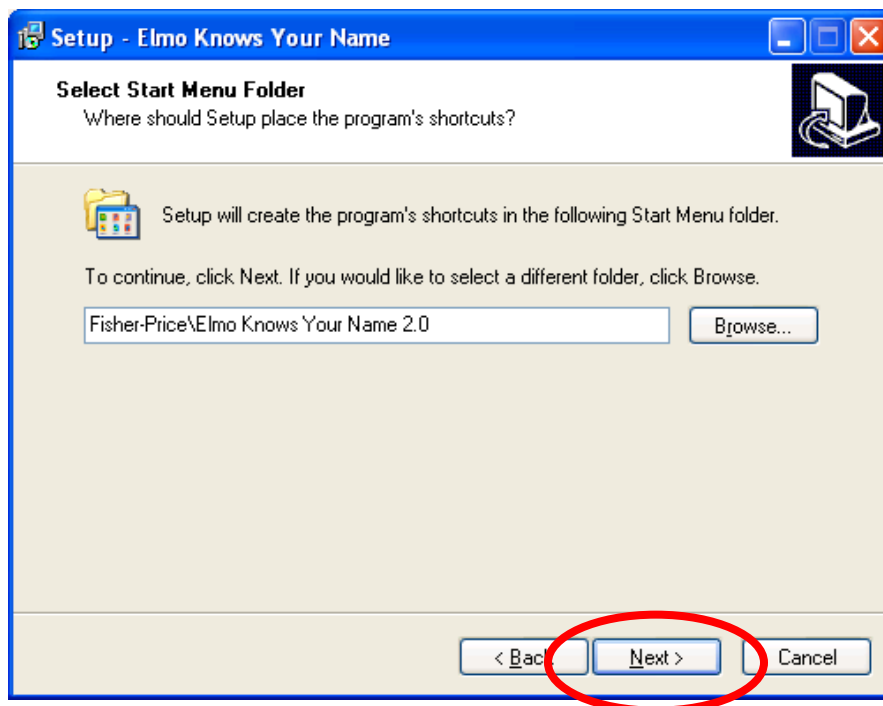- To proceed, click on **"I accept…"** and the **"Next"** button.

- This window displays the **default location** for the program. Please click **"Next"**
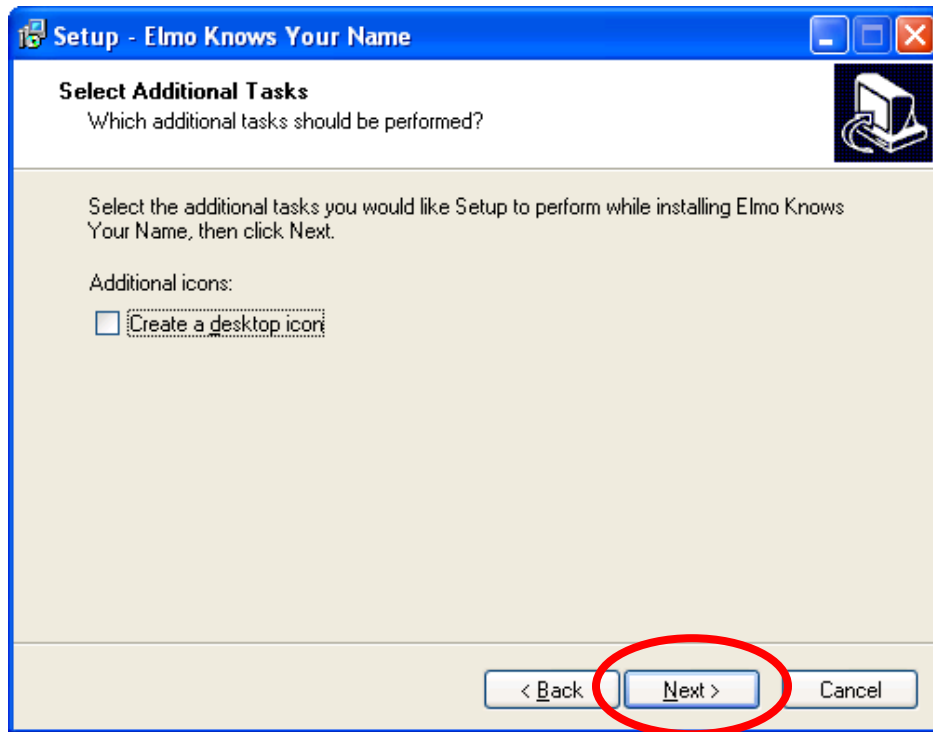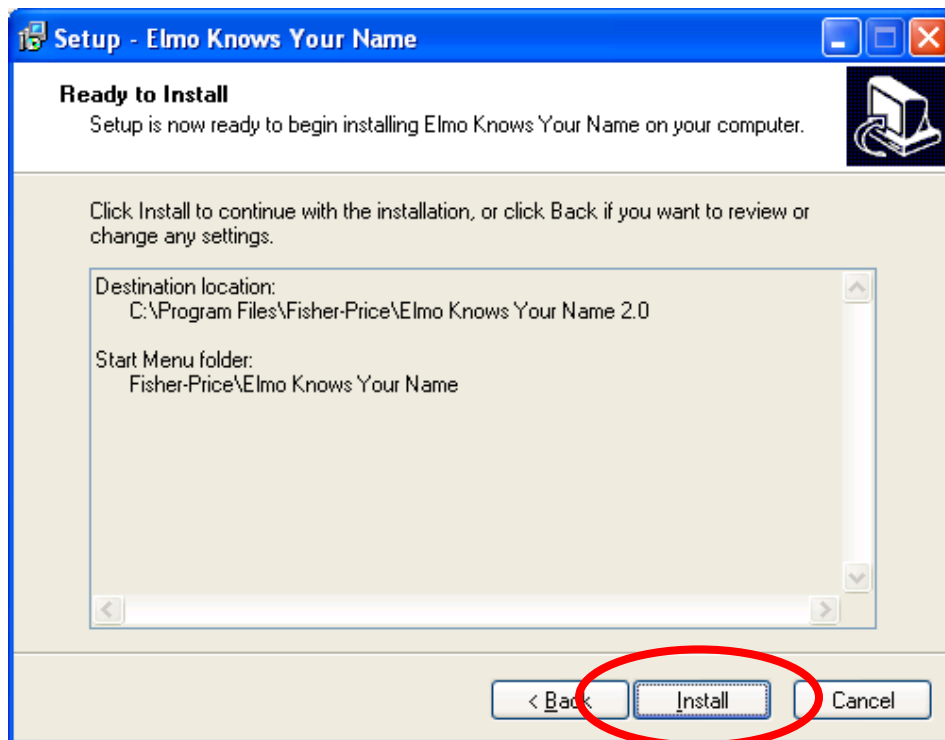


- Click the **"Next"** button.

- This window displays the **default location** of the shortcut in the start menu. Please click **"Next".**
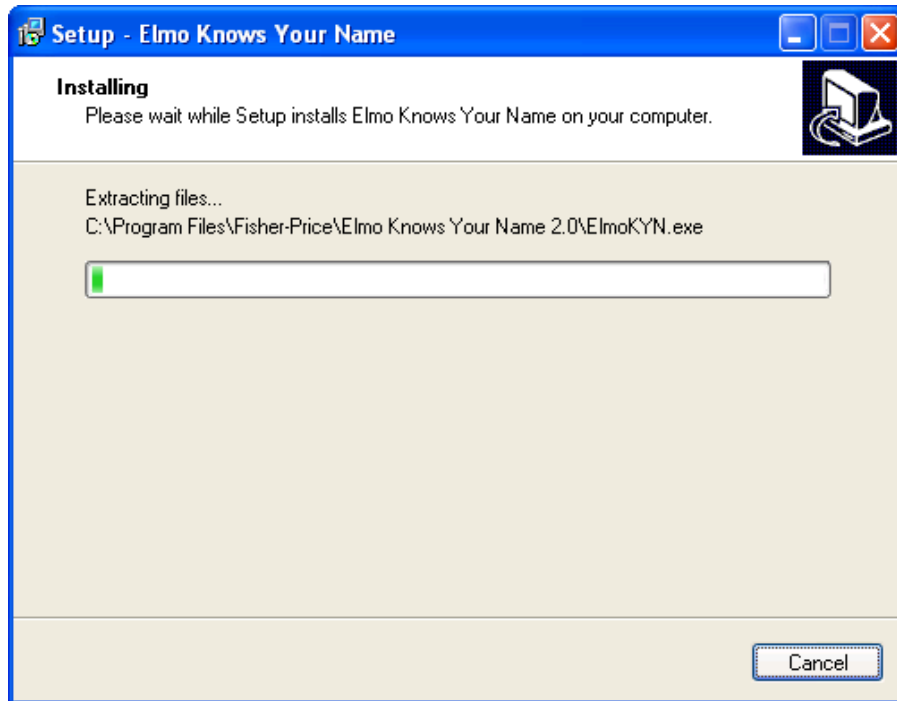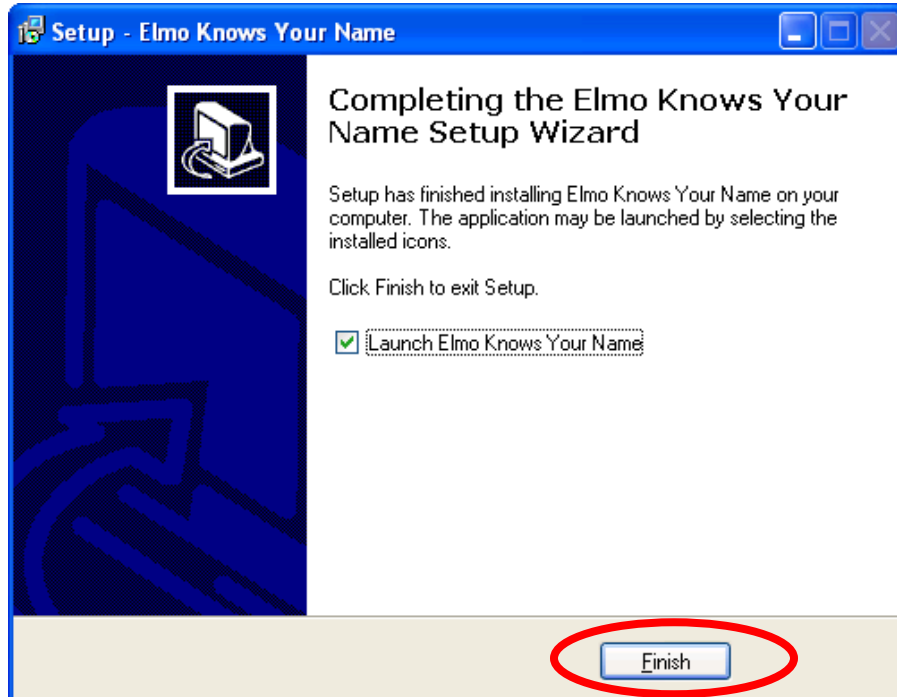


- Click the **"Next"** button.

- Click **"Install"** to continue.



- As the software is installed, the progress bar turns from **white to green.**

- When complete, the installer offers the following **options.**
- Select **"Launch Elmo Knows Your Name"**.
- Click the **"Finish"** button.



- The software is now ready to be used.