BeatBo Helpful Hints

BeatBo is only playing part of a song. Is BeatBo still in the box?

* *If yes*, he is still in demonstration mode. He will be ready to play normally when you take him out of the box.
* *If no*, does the song fade out or stop abruptly? If you’ve removed BeatBo from the package and find that after every button press that cute voice and those groovin’ beats & dance moves seem to fade and stop, have no fear! There’s a quick fix to release BeatBo from Try-Me mode. Simply switch BeatBo’s power off for 5 seconds and then back on! That will do the trick, and get you & BeatBo on your way to tons of dance-party play! If BeatBo stops abruptly in the middle of his sentence, then it sounds like he needs a fresh set of alkaline batteries. Be sure to replace all four AA batteries every time! This should give him the fresh jolt of energy he needs!

My BeatBo is not moving. BeatBo’s body and head should be moving and grooving while he dances.

* Is the toy not moving? It is possible that there may be something in the head mechanism that has gotten stuck. Please give BeatBo a little massage by turning his head slightly to the left (or counter-clockwise if looking at the toy from the top). You should feel a slight click. This should loosen BeatBo up so that he can dance freely again. Click [here](https://youtu.be/beYcWvjKopo) for a demonstration video.

My BeatBo is garbled or muffled during playback of the recorded voice. BeatBo’s favorite kind of music is hip-hop, so he comes with an auto-tune feature that warps the sound during remix playback.  Here are a couple of examples:

[Woman’s Remixed Voice](https://youtu.be/-vYO1TKfAAw)

[Man’s Remixed Voice](https://youtu.be/Ca18TVeSHlI)

My BeatBo dances and lights up but won’t make sound. BeatBo may need a fresh set of alkaline batteries. Be sure to replace all four AA batteries every time!