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Where can I purchase replacement Ink Cartridges and Polish for my Barbie® Doll'd Up Nails™ digital nail printer?

Replacement parts for the Barbie® Doll'd Up Nails™ digital nail printer can be purchased [here](#).

Can I download the Barbie® Doll'd Up Nails™ digital nail printer software online?

The Barbie® Doll'd Up Nails™ digital nail printer software is available for download online.

To download and install the software:

- [Click Here](#) for the software.
- Click **Save**.
- Save File to your **Desktop**.
- When the download completes, click **Open**.
- **Extract** the files to your **Desktop**.
- The video file will extract to a **Nail Printer Folder**.
- Open the **Nail Printer** folder.
- Double-Click the **setup.exe** file.
- Follow the prompts to install the software. (**Note: Do Not plug in the printer until installation is complete.**)
- Help with installing the software can be found under the **How do I install the Barbie® Doll'd Up Nails™ digital nail printer software FAQ**.

Do I have all the parts I need to use the Barbie® Doll'd Up Nails™ digital nail printer?

The following items are in the Barbie® Doll'd Up Nails™ digital nail printer package. Please be sure to unpack the box completely.

- Printer
- Power adaptor
- USB cable
- Ink Cartridge inside foil pouch
- White polish
- Pre-print coat
- Top coat
- CD-ROM
- Alignment card
- Quick Start guide
- Instruction manual

To further verify you have all of the parts to use the Barbie® Doll'd Up Nails™ digital nail printer, follow these steps to download an instructional video:

- [Click Here](#) to download the video.
- Click **Save**.
- Save File to your **Desktop**.
- When the download completes click **Open**.
- **Extract** the video to your **Desktop**.
- Locate the file on your **Desktop** and Double-Click on the video file to watch.

How do I install the Barbie® Doll'd Up Nails™ digital nail printer software?

For a video walk-through on installing the Barbie® Doll'd Up Nails™ digital nail printer software, follow these steps to download an instructional video (Written instructions can be found below.):

- [Click Here](#) to download the video.
- Click **Save**.
- Save File to your **Desktop**.
- When the download completes click **Open**.
- **Extract** the video to your **Desktop**.
- Locate the file on your **Desktop** and Double-Click on the video file to watch. Written instructions are below.

Installation Instructions

Note: DO NOT Plug in the printer until installation is complete.

- The Install Shield Wizard will launch when the disc is inserted.
 - If it does not, you can manually launch the disc through My Computer.
- Click Install to begin the driver installation.
- Follow the prompts.
 - When the Microsoft® Logo Testing Software Installation screen appears, click **Continue Anyway**.
- Driver installation will complete. Click **Finish**.
- The Software Installation Wizard will start. Click **Next**.
- Accept the Doll'd Up Nails licensing agreement. Click **Next**.
- Follow the prompts to complete installation.
- When installation is complete. Click **finish**.

How do I Install the Barbie® Doll'd Up Nails™ digital nail printer ink cartridge?

For a video walk-through on installing the Barbie® Doll'd Up Nails™ digital nail printer ink cartridge, follow these steps to download an instructional video (Written instructions can be found below.):

- [Click Here](#) to download the video.
- Click **Save**.
- Save File to your **Desktop**.
- When the download completes click **Open**.
- **Extract** the video to your **Desktop**.
- Locate the file on your **Desktop** and Double-Click on the video file to watch.

Ink Cartridge Instructions

- **Remove** the ink cartridge from the packaging

- **Remove** the tape, being careful not touch the contacts.
- Open the **printer lid**. The ink cartridge carrier will move to the right.
- Press down on the black lever to open the carrier.
- Insert the ink cartridge, contact end first.
- Close the cartridge carrier lid until it snaps into place.
- Close the printer lid.

How do I properly connect the Barbie® Doll'd Up Nails™ digital nail printer to my computer?

To see how you connect the Barbie® Doll'd Up Nails™ digital nail printer to your computer, follow these steps to download an instructional video (Written instructions can be found below.):

- [Click Here](#) to download the video.
- Click Save
- Save File to your **Desktop**.
- When the download completes click **Open**.
- **Extract** the video to your **Desktop**.
- Locate the file on your **Desktop** and Double-Click on the video file to watch.

Driver Installation Instructions (Note: Do Not Plug the printer into the computer until the software is installed.)

- Install the software.
- Plug the printer into the power outlet and then the computer.
 - If your computer doesn't recognize the printer, unplug the USB cable, wait a few seconds and reconnect.
 - If problems persist, please consult the troubleshooting section of the instruction manual.

How do I align the Barbie® Doll'd Up Nails™ digital nail printer?

The following steps will assist you in downloading an instructional video to walk you through aligning the Barbie® Doll'd Up Nails™ digital nail printer (Written instructions can be found below.):

- [Click Here](#) to download the video.
- Click Save
- Save File to your **Desktop**.
- When the download completes click **Open**.
- **Extract** the video to your **Desktop**.
- Locate the file on your **Desktop** and Double-Click on the video file to watch.

Camera Alignment Instructions

- Launch the software.
- The camera settings window will appear.
- Insert the alignment card.
- The bars above and to the left of the camera window adjust the pink oval to align with the printer alignment card.
- The bar to right of the camera window adjusts the zoom.
- The Brightness and Contrast can be adjusted by the bars at the top of the

- camera settings window.
- Click **Save**.
- Click **OK**.

Printer Alignment Instructions

- Click the printer button located near the alignment adjustment bar.
- A vertical red line will print alignment card.
 - If the line is directly in the center, the printer is properly aligned.
 - Click **Save**.
 - Click **Ok**.
 - If the line is right of center, move the scroll bar to the left. If the line is left of center, move the scroll bar to the right.
 - Click the printer icon to test again.
 - Repeat process until the line is centered.

How do I print on my fingernail using the Barbie® Doll'd Up Nails™ digital nail printer?

Follow these steps to download an instructional video that will walk you through printing with the Barbie® Doll'd Up Nails™ digital nail printer (Written instructions can be found below.):

- [Click Here](#) to download the video.
- Click Save
- Save File to your **Desktop**.
- When the download completes click **Open**.
- **Extract** the video to your **Desktop**.
- Locate the file on your **Desktop** and Double-Click on the video file to watch.

Printing Instructions

- Apply the White Polish and Clear Pre-print Coat. (Note: The Pre-print coat **must** be applied before printing nail designs to prevent smearing.)
- Launch the software.
- Click **Design & Print**.
- Place your finger into the finger slot pressing back until the wall moves and the mechanism rises up. .
- Click the camera icon.
- Press the left button on the printer when it **flashes**.
- Remove your finger.
- Select a design.
- Use the tools to adjust the design.
- Click the print icon.
- Place your finger into the finger slot pressing back until the wall moves and the mechanism rises up.
- Line your finger up with the design on the computer screen.
- Press the flashing button on the printer.
- When printing is complete, press down on the finger slot and carefully remove your finger.

- Let the design dry.
- Apply a top coat to keep the image.

How should I position my finger for best results?

The following steps will assist you in downloading an instructional video that, provides helpful tips on positioning your finger correctly.

- [Click Here](#) to download the video.
- Click Save
- Save File to your **Desktop**.
- When the download completes click **Open**.
- **Extract** the video to your **Desktop**.
- Locate the file on your **Desktop** and Double-Click on the video file to watch.

When trying to take a picture or print I receive a Camera/Printer is busy error. How do I fix this?

The Camera/Printer busy error appears when there is a communication error between the printer and the computer. To correct this issue:

- Close the software.
- Open **Control Panel**.
- Open the **Printers & Faxes** control panel.
- Double-click the **Mattel Barbie Doll'D Up Nails Printer**.
- Delete any nail prints that are in the queue.

When trying to take a picture or print I receive a Camera/Printer has failed error. How do I fix this?

The Camera/Printer has failed error appears when there is a communication error between the printer and the computer. To correct this issue:

- **Close** the software
- Unplug and Re-plug in the **power cord** and **USB**. Wait for the printer to turn on.
- Restart the software.

Will my Barbie® Doll'd Up Nails™ digital nail printer work with Windows™ 7.

The Barbie® Doll'd Up Nails™ digital nail printer is not designed to work with Windows™ 7.

What are the system requirements' for my Barbie® Doll'd Up Nails™ digital nail printer?

The system requirements' for the Barbie® Doll'd Up Nails™ digital nail printer is:

- Windows™ XP or Windows™ Vista.

- Pentium® III 800 MHz or above (Intel® Core 1.8 GHz or above recommended)
- 512 MB of RAM (1GB of RAM or above recommended)
- Screen resolution 1024 x 768
- 800 MB free hard drive space
- DirectX® 9.0c or above
- USB 2.0
- Internet Explorer® 6.0 or later with SP1 and Macromedia® Flash Plug In.
- Internet Connection recommended (Internet connection required for updates only)