

# My First CRAFTSMAN

## Lawn Tractor

### Owner's Manual with Assembly Instructions

For Model K3034

Please read this manual and save it with  
your original sales receipt.

Tools needed for assembly: Phillips Screwdriver, Hammer,  
and Slotted Screwdriver (all not included).  
Use only with a Power Wheels® 6 Volt (4.0 Amp/Hr.)  
Rechargeable Battery with Built-in Thermal Fuse and  
a Power Wheels® 6 Volt (4.0 Amp/Hr.) Charger  
(both included).



Product features may vary  
from the picture above.

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## IMPORTANT INFORMATION

- Your new vehicle requires adult assembly. Please set aside at least 45 minutes for assembly.
- You must charge your battery for 18 - 30 hours **before you use your vehicle for the first time**. We recommend that you start charging your battery before beginning assembly. Please see Battery Charging beginning on page 6 for detailed instructions.
- Read this manual carefully for important safety information and operating instructions before using your vehicle. Keep this manual for future reference as it contains important information.
- This vehicle is designed for use on: concrete, grass, asphalt and other hard surfaces; on generally level terrain; and by children 12-36 months of age.
- Use this vehicle **ONLY** outdoors. Most interior flooring can be damaged by riding this vehicle indoors. Fisher-Price® will not be responsible for damage to the floor if the vehicle is used indoors.
- To prevent damaging the motors and gears, teach your child to stop the vehicle before switching direction. Do not tow anything behind the vehicle or overload it. Do not exceed the maximum weight capacity of 40 lbs (18 kg).
- If you have any questions about your Power Wheels® vehicle, please call our toll-free service lines at **1-800-348-0751** from 9 AM to 7 PM (EST) Monday through Friday and 11 AM to 5 PM (EST) Saturday. Trained customer service representatives are available to take your call in English or French. Habla Español? Si usted tiene alguna pregunta ó necesita asistencia llame gratis **1-800-348-0755** para los Estados Unidos. Tenemos representantes que hablan español para atender su llamada.
- For your convenience, Power Wheels® maintains an **independently owned and operated** Authorized Service Center Network with more than 400 authorized service centers nationwide. Our authorized service centers will repair or replace parts under warranty at no extra charge, and can perform non-warranty repairs for a minimal charge. To find the authorized service center nearest you, please visit us on-line at **www.powerwheels.com** or call **1-800-348-0751**.
- To register your vehicle, please visit us on-line at **www.powerwheels.com**.

## ELECTRICAL HAZARD

### DANGER

To prevent electric shock, do not immerse in water; wipe clean with a damp cloth.

### WARNING

- Battery can fall out and injure a child if vehicle tips over. Always use battery retainer.
- **PREVENT FIRE**
  - Never modify the electrical system. Alterations could cause a fire resulting in serious injury and could also ruin the electrical system.
  - Use of the wrong type battery or charger could cause a fire or explosion resulting in serious injury.
  - Use of Power Wheels® components in products other than Power Wheels® vehicles could cause overheating, fire or explosion.
- The battery must be handled by adults only. The battery is heavy and contains sulfuric acid (electrolyte). Dropping the battery could result in serious injury.
- Never allow children to charge the battery. Battery charging must be done by adults only. A child could be injured by the electricity involved in charging the battery.
- Never lift or carry the battery by the wires or connector. This can damage the battery and possibly cause a fire resulting in serious injury. Lift and carry the battery by the case only.
- Read the safety instructions on the battery.
- Examine the battery, charger and their connectors for excessive wear or damage each time you charge the battery. If damage or excessive wear is detected, do not use the charger or the battery until you have replaced the worn or damaged part.
- **HOT** motors. Handle carefully.

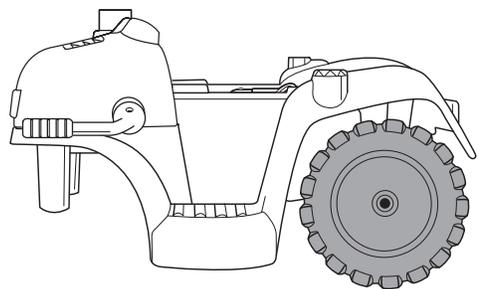
## RIDING HAZARD

### WARNING

- **Prevent Injuries and Deaths**
  - Direct Adult Supervision Required
  - Never Ride at Night.
  - Keep Children Within Safe Riding Areas.  
These areas must be:
    - away from swimming pools and other bodies of water to prevent drownings
    - generally level to prevent tipovers
    - away from steps, cars, steep inclines, roads and alleys.
  - Riding Rules  
Make sure children know and follow these rules for safe driving and riding.
    - Always sit on the seat.
    - Always wear shoes.
    - Only 1 (one) rider at a time.

# PARTS

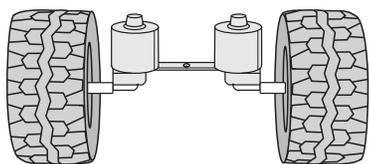
- If you experience a problem with this product, or are missing a part, please call us at **1-800-348-0751**, rather than return this product to the store.
- Please identify all parts before assembly and save all packaging material until assembly is complete to ensure that no parts are discarded.
- Some parts were placed under the seat for shipment. Unlock the seat lock fastener, using a slotted screwdriver to rotate the lock fastener  $\frac{1}{4}$  turn to the unlocked position . Lift the seat.
- Metal parts have been coated with a lubricant to protect them during shipment. Wipe all metal parts with a paper towel to remove any excess lubricant.



Vehicle



Wrench



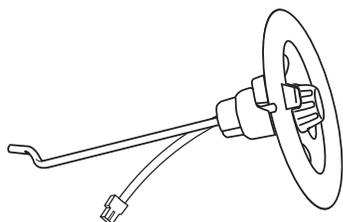
Front Wheel Assembly



Seat



2 Hubcaps



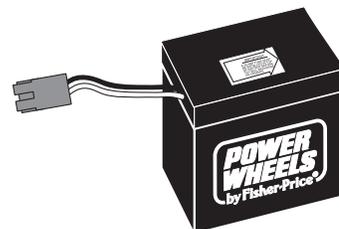
Steering Wheel Assembly



Steering Column Cap



6 Volt (4.0 Amp/Hr.) Charger



6 Volt (4.0 Amp/Hr.) Battery

Not Shown: Label Sheet

## Fasteners Shown Actual Size

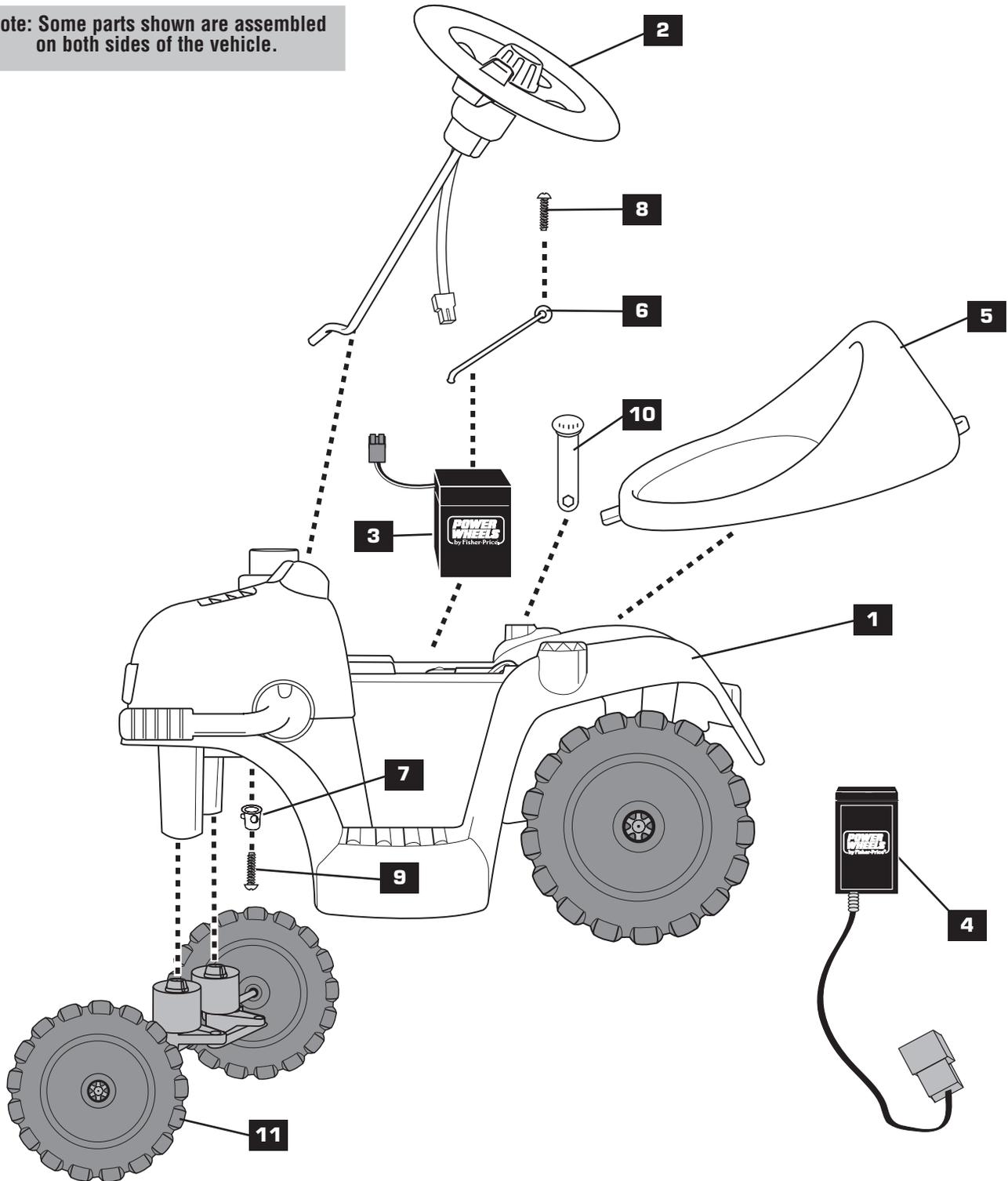


#8 x  $\frac{3}{4}$ " Screw - 1

**Note:** Tighten and loosen all screws with a Phillips screwdriver. Do not over-tighten the screws.

# PARTS PICTURE

Note: Some parts shown are assembled on both sides of the vehicle.



- 1** Vehicle
- 2** Steering Wheel Assembly
- 3** 6 Volt (4.0 Amp/Hr.) Battery
- 4** 6 Volt (4.0 Amp/Hr.) Charger

- 5** Seat
- 6** Battery Retainer
- 7** Steering Column Cap
- 8** #8 -18 x 7/8" Screw

- 9** #8 x 3/4" Screw
- 10** Wrench
- 11** Front Wheel Assembly

**Part Not Shown**  
Label Sheet

## ELECTRICAL HAZARD

### WARNING

- Battery can fall out and injure a child if vehicle tips over. Always use battery retainer.
- **PREVENT FIRE**
  - Never modify the electrical system. Alterations could cause a fire resulting in serious injury and could also ruin the electrical system.
  - Use of the wrong type battery or charger could cause a fire or explosion resulting in serious injury.
  - Use of Power Wheels® components in products other than Power Wheels® vehicles could cause overheating, fire or explosion.
- The battery must be handled by adults only. The battery is heavy and contains sulfuric acid (electrolyte). Dropping the battery could result in serious injury.
- Never allow children to charge the battery. Battery charging must be done by adults only. A child could be injured by the electricity involved in charging the battery.
- Never lift or carry the battery by the wires or connector. This can damage the battery and possibly cause a fire resulting in serious injury. Lift and carry the battery by the case only.
- Read the safety instructions on the battery.
- Examine the battery, charger and their connectors for excessive wear or damage each time you charge the battery. If damage or excessive wear is detected, do not use the charger or the battery until you have replaced the worn or damaged part.

### CAUTION

Use the charger in dry locations only.

#### About Thermal Fuses

Your Power Wheels® 6 Volt (4.0 Amp/Hr.) battery is equipped with a built-in thermal fuse. The thermal fuse is a self-resetting safety device which automatically “trips” and shuts down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. Once a fuse has “tripped”, remove your finger from the button and wait approximately 25 seconds before operating the vehicle again. To avoid repeated automatic shut-downs, do not overload the vehicle by exceeding the 40 lb. (18 kg) maximum weight capacity or by towing anything behind the vehicle. Avoid severe driving conditions, such as driving up slopes or running into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors and make sure your child stops the vehicle before switching direction.

If a thermal fuse in a battery continually trips under normal driving conditions, please contact your local Power Wheels® Authorized Service Center. For the location of the Authorized Service Center nearest to you, visit us on-line at [www.powerwheels.com](http://www.powerwheels.com), or call **1-800-348-0751**.

#### Important Notes

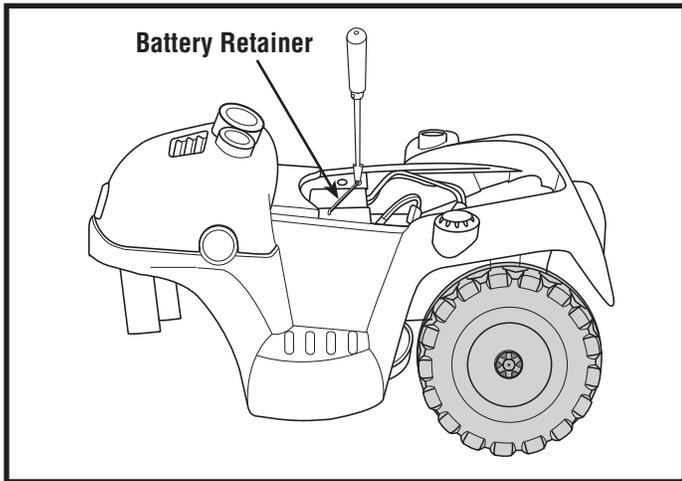
- **Your new battery must be charged for at least 18 hours before you use it in your vehicle for the first time.**
- We recommend that you start charging your battery before beginning assembly of your new vehicle.
- The battery must be upright while charging.
- The charger is not a toy.
- Do not short circuit the battery.
- You do not need to remove the battery from your vehicle to recharge it.
- Before charging the battery, examine the battery case for cracks and other damage which may cause sulfuric acid (electrolyte) to leak during the charging process. If damage is detected, do not charge the battery or use it in your vehicle. Battery acid is very corrosive and can cause severe damage to surfaces it contacts.
- Do not charge the battery on a surface (such as a kitchen counter top) which could be damaged by the acid contained inside the battery. Take precautions to protect the surface on which you charge your battery.
- Use only a Power Wheels® 6 volt (4.0 Amp/Hr.) charger with an input of 120VAC, 60Hz, 6W and an output of 6VDC, 400 mA to charge your Power Wheels® rechargeable 6 volt (4.0 Amp/Hr.) battery.

**Adults Note:** Regularly examine the charger for damage to the cord, plug, housing or other parts that may result in the risk of fire, electric shock or injury. In the event of any damage, do not use the charger until the damage has been properly repaired. Please call **1-800-348-0751**.

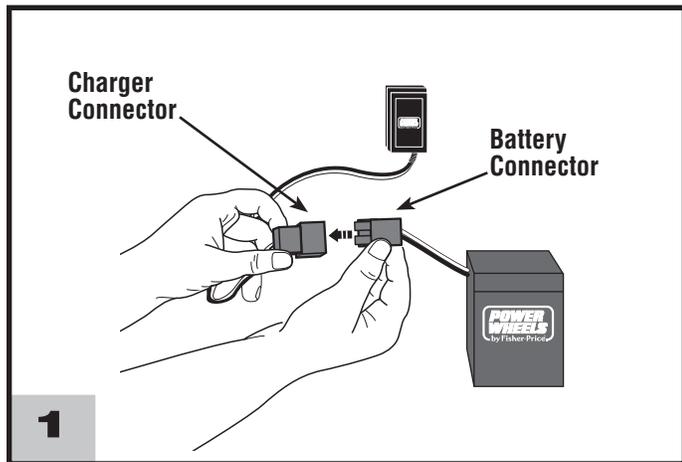
- If your battery is old and will not accept a charge, do not leave it in the vehicle. Always remove a dead battery from the vehicle.

# BATTERY CHARGING

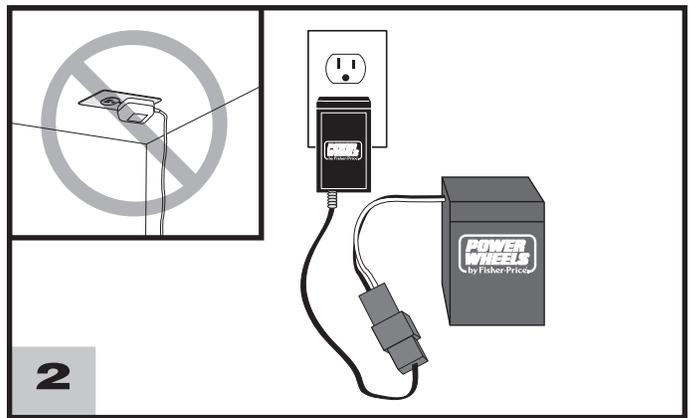
**IMPORTANT!** The battery must be removed from your vehicle for the initial charge in order to complete assembly. You do not need to remove the battery from the vehicle to recharge it.



- Using a Phillips screwdriver, loosen the screw in the battery retainer. Remove the battery retainer from the vehicle.
- Remove the Power Wheels® 6 Volt (4.0 Amp/Hr.) battery from the battery compartment.
- Discard any cardboard that may have been used to protect the battery during shipping.



- Fit the charger connector and the battery connector together.



- Plug the charger into a standard wall outlet.

## Notes:

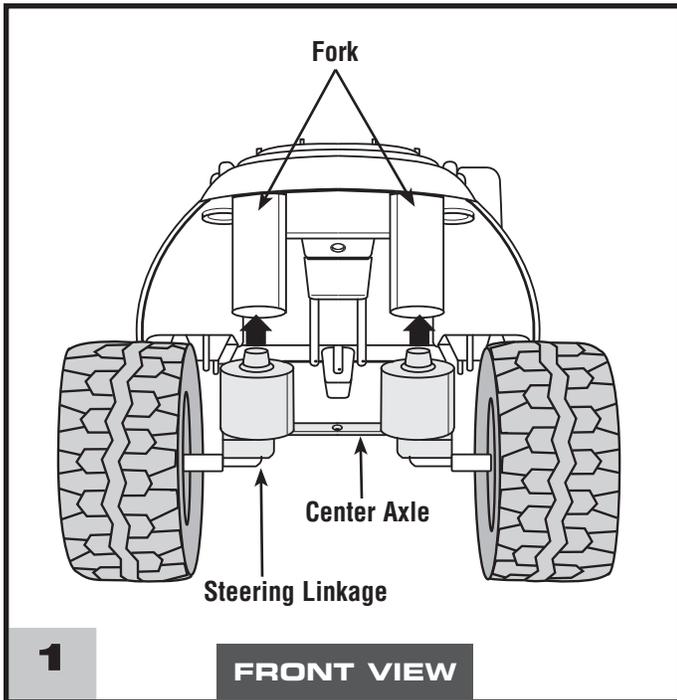
- If power flow to the wall outlet is controlled by a switch, make sure the switch is ON.
- Use the charger only in a wall outlet. Do not plug the charger into a ceiling outlet.
- **Before first time use, charge the battery for at least 18 hours.** Never charge the battery longer than 30 hours.
- Recharge the battery after each use of your vehicle for at least 14 hours. Do not charge the battery longer than 30 hours.
- Once the battery is charged, disconnect the charger connector from the battery connector. Unplug the charger from the wall outlet. The battery is now ready to be installed in your vehicle. Please see "Battery Installation" on page 11 for detailed instructions on installing your battery. If your battery is already installed in your vehicle, simply re-connect the battery connector and motor connector and replace the battery retainer.

## ⚠ WARNING

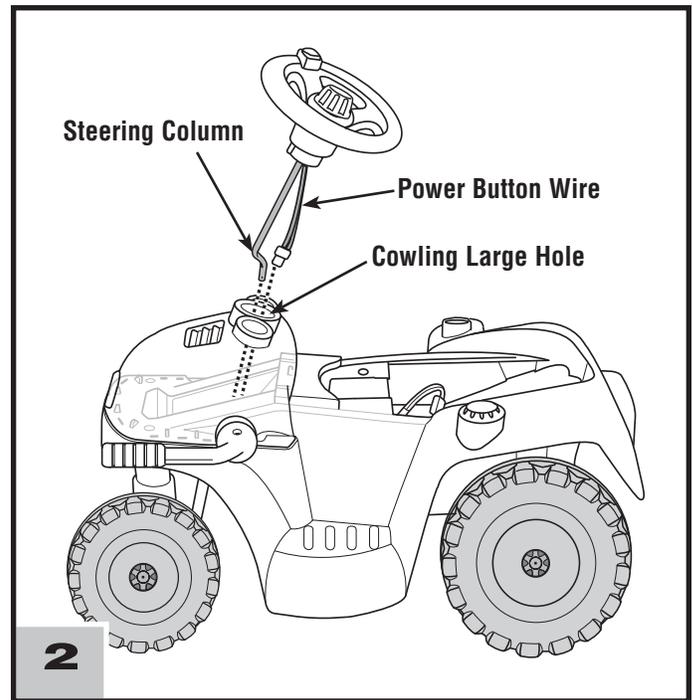
Children can be harmed by small parts, sharp edges and sharp points in the vehicle's unassembled state, or by electrical items. Care should be taken in unpacking and assembly of the vehicle. Children should not handle parts, including the battery, or help in assembly of the vehicle.

## ⚠ CAUTION

In the unassembled state, this package contains small parts. Adult assembly is required.

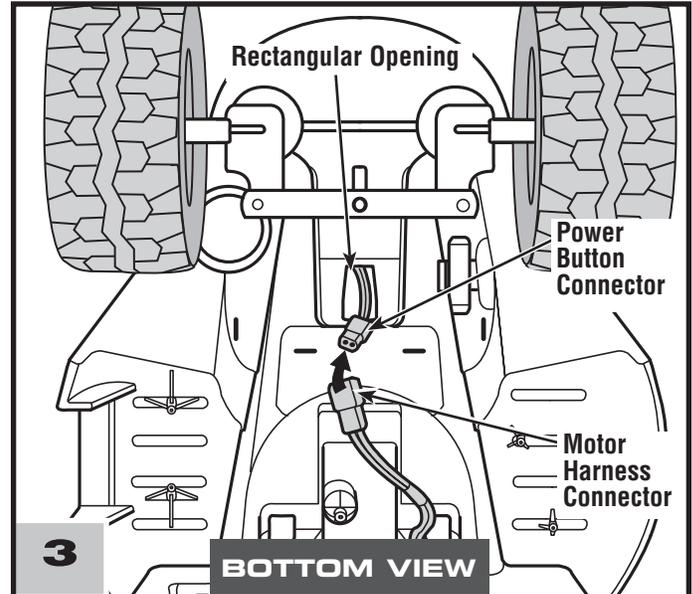


- While lifting the front end of the vehicle, fit the steering linkage onto the fork. Make sure the center axle is toward the rear of the vehicle.
- Lower the front end of the vehicle.



- Fit the steering column and power button wire into the large hole in the cowling. Make sure the steering column goes through the small slot inside the vehicle.

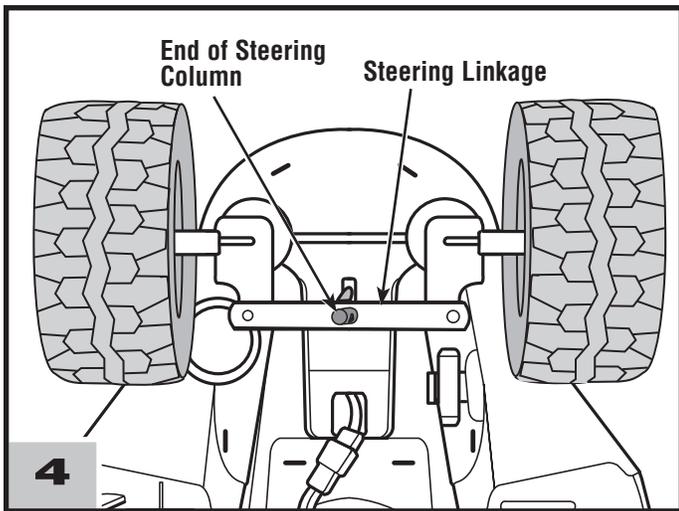
*Hint:* Before inserting the steering column, locate the small slot in the vehicle by looking into the large hole in the cowling.



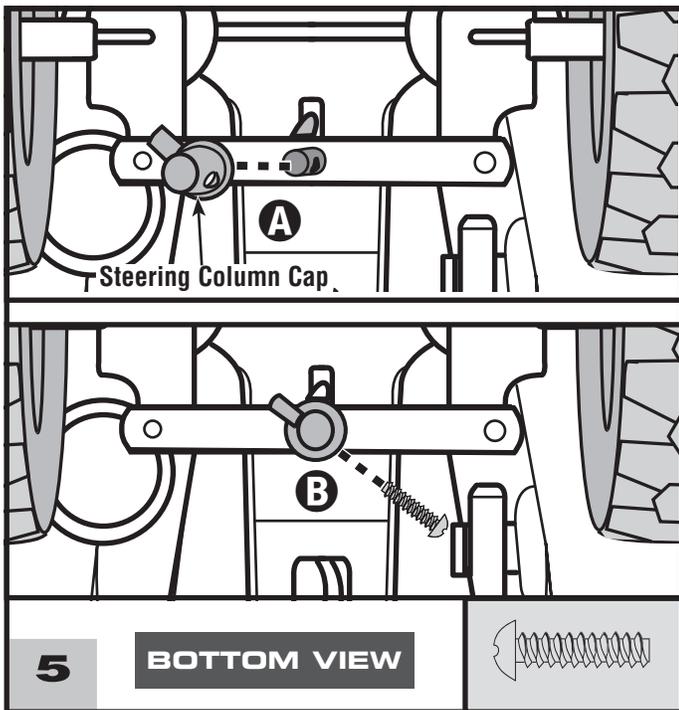
**IMPORTANT!** An electrical connection must be made for your vehicle to function properly. Please follow these instructions carefully.

- Carefully stand the vehicle on end.
- Reach inside the slot in the underside of the vehicle near the steering linkage and pull the power button connector out.
- Fit the power button connector into the motor harness connector.

**Note:** If the power button connector will not plug into the motor harness connector, turn it over and try again! Do not force the two connectors together.



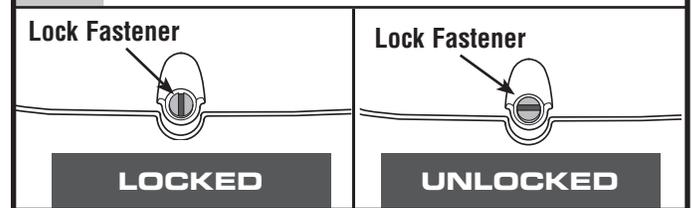
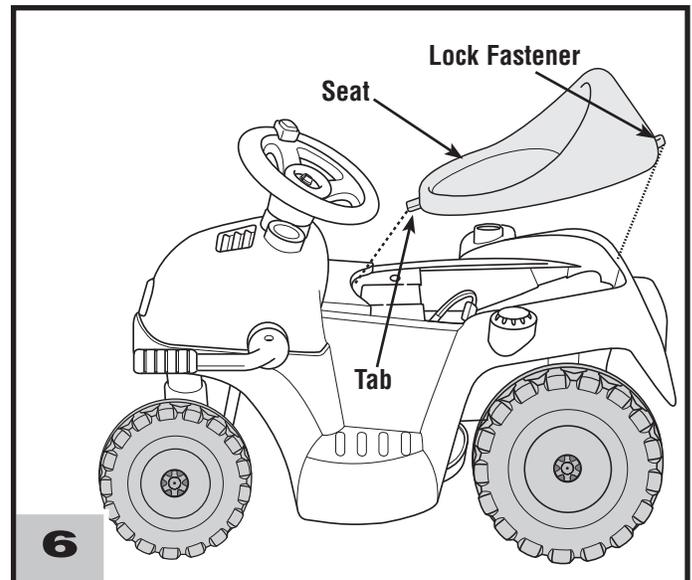
- Fit the end of the steering column through the hole in the steering linkage.



- Fit the steering column cap onto the end of the steering column **A**.
- Insert a #8 x 3/4" screw through the large opening in the steering column cap and the hole in the steering column **B**. Tighten the screw.

**Hint:** You may need to adjust the steering column cap to properly fit the screw.

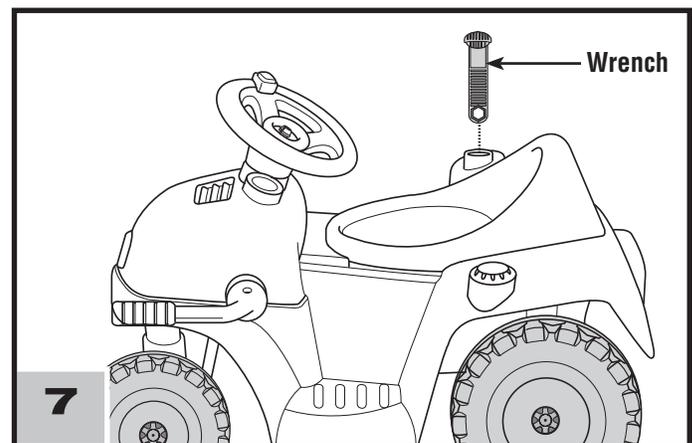
- Turn the vehicle upright.



**Note:** If you have already charged your Power Wheels® 6 Volt (4.0 Amp/Hr.) battery for at least 18 hours, you may want to re-install it into the battery compartment before assembling the seat to your vehicle. Please refer to the Battery Installation section beginning on page 11 for instructions.

- Insert the tab on the front of the seat into the slot in the vehicle.
- Use a slotted screwdriver to rotate the lock fastener 1/4 turn to the locked position (●).
- To unlock the lock fastener, use a slotted screwdriver to rotate the lock fastener 1/4 turn to the unlocked position (◐).

**IMPORTANT!** Remember to keep the lock fastener locked at all times to prevent children from accessing the vehicle battery.

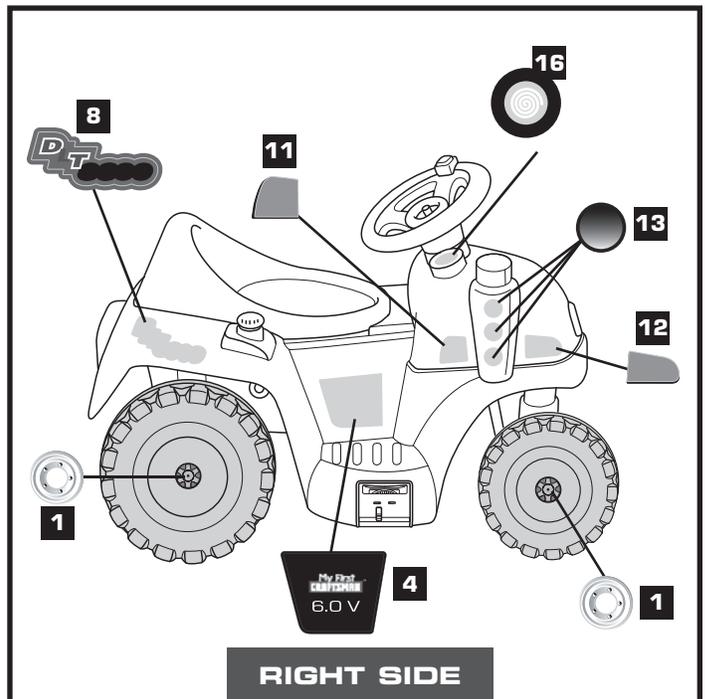
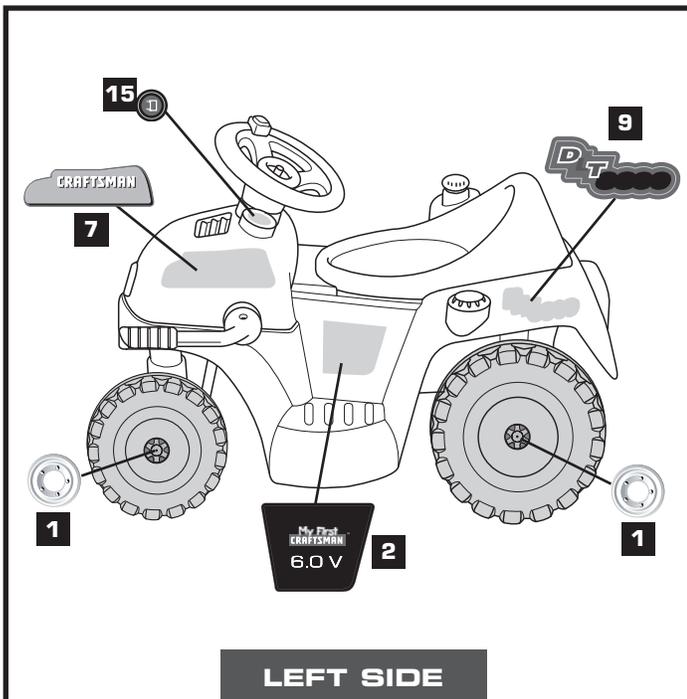
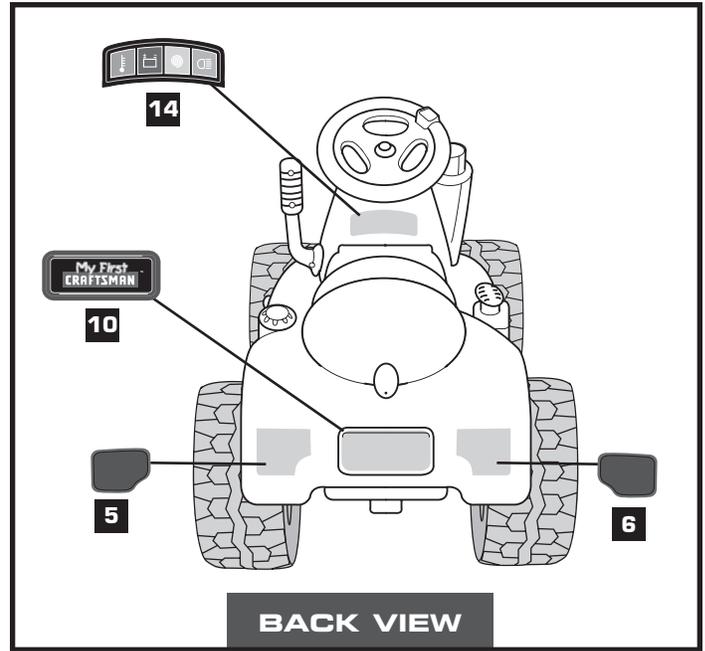
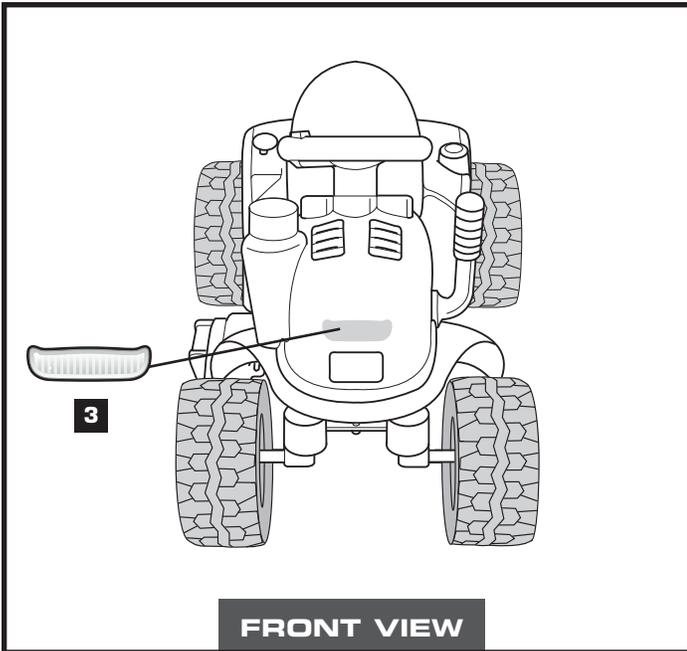


- Fit the wrench into the hole in the top side of the vehicle, near the seating area.

# DECORATION

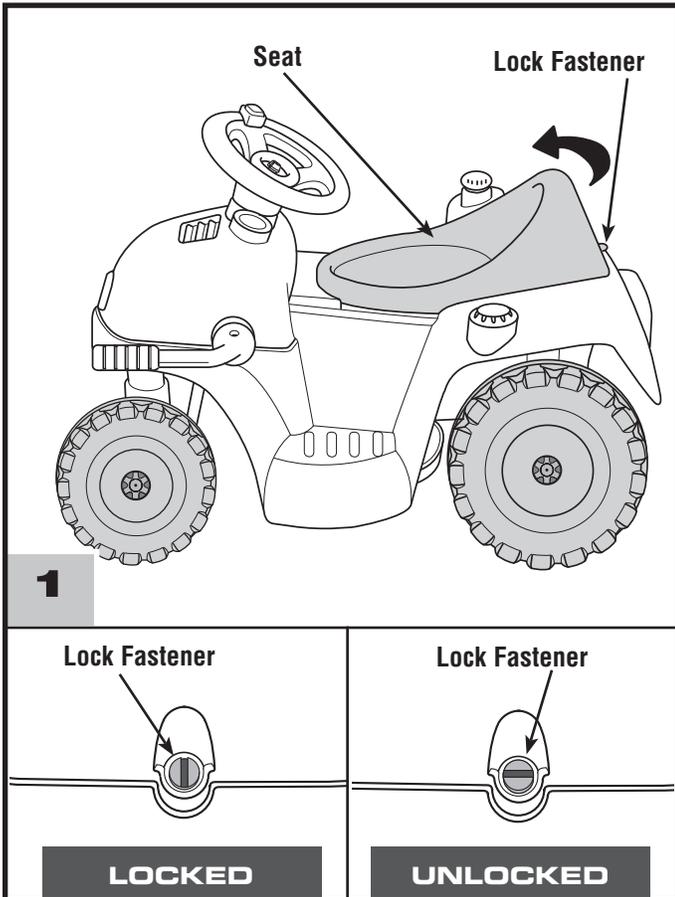
Proper label application will help to keep the labels looking their best! When applying labels, keep the following guidelines in mind:

- Wash your hands before applying the labels.
- Before applying the labels, wipe the surface of the vehicle with a clean, dry cloth to remove any dust or oils.
- Place the labels exactly as shown in the illustrations.
- For best results, avoid repositioning a label once it has been applied to the vehicle.
- After applying a label, rub the label firmly with a clean, dry cloth to make sure the label is adhered to your vehicle. Start at the center of a label, and smooth towards the outer edges to remove air bubbles.

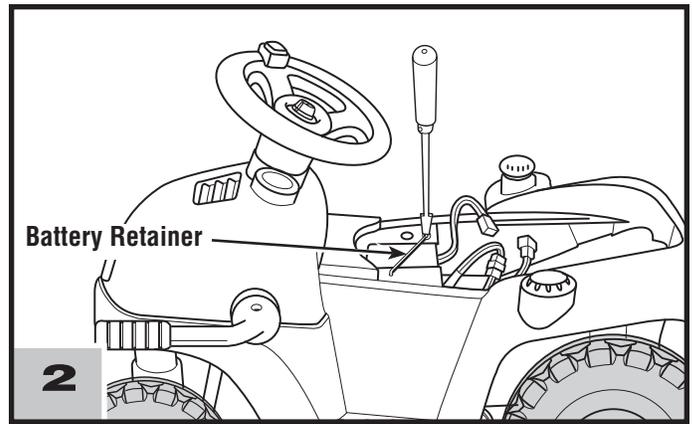


# BATTERY INSTALLATION

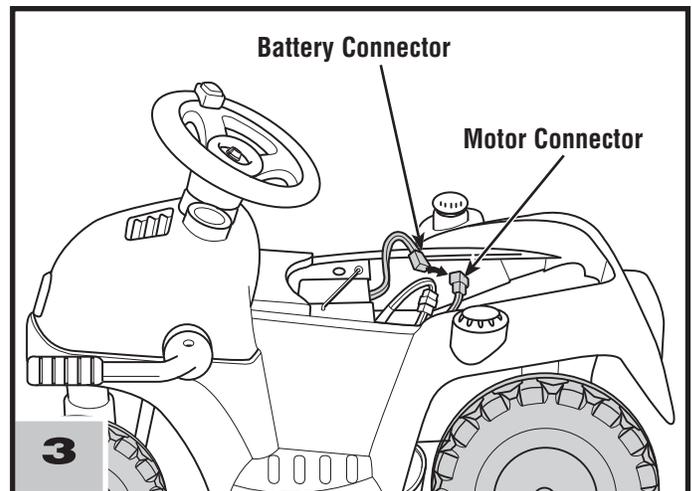
**IMPORTANT!** Use only a Power Wheels® 6 Volt (4.0 Amp/Hr.) lead-acid rechargeable battery. Use of any other battery will damage your vehicle. Make sure that you charge the battery for at least 18 hours using the enclosed Power Wheels® 6 Volt (4.0 Amp/Hr.) charger before operating your vehicle for the first time. Charge the battery for at least 14 hours after each use of the vehicle. Never charge the battery longer than 30 hours. Failure to follow these instructions may damage your battery and will void your warranty.



- To unlock the lock fastener, use a slotted screwdriver to rotate the lock fastener  $\frac{1}{4}$  turn to the unlocked position.
- Lift the seat to remove it from the vehicle.



- Loosen and remove the screw in the battery retainer. Remove the battery retainer.
- Place the Power Wheels® 6 Volt (4.0 Amp/Hr.) battery upright in the battery compartment. Make sure the battery connector extends toward the rear of the vehicle.
- Fit one end of the battery retainer into the hole in the vehicle.
- Insert the #8-18 x  $\frac{7}{8}$ " screw through the end of the battery retainer and into the vehicle. Tighten the screw.



- Fit the battery connector into the motor connector.
- Hint: If the battery connector will not plug into the motor connector, turn it over and try again! Do not force the battery connector into the motor connector.*

- Re-assemble the seat to the vehicle.

**IMPORTANT!** Always remember to keep the lock fastener locked at all times to prevent children from accessing the battery.

## Care

**If a battery leak develops**, avoid contact with the leaking acid and place the damaged battery in a plastic bag. See information below for proper disposal.

**If acid comes in contact with skin or eyes**, flush with cool water for at least 15 minutes and call a physician.

**If acid is internally ingested**, give water, milk of magnesia or egg whites immediately. Never give emetics or induce vomiting. Call a physician.

- Charge a new battery for at least 18 hours before first use. Never charge the battery longer than 30 hours. Overcharging or undercharging the battery may shorten battery life and decrease vehicle running time.
- After the first charge, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours. Charge the battery after each use, regardless of how long the vehicle was used.
- The battery must be upright while charging.
- Do not allow the battery to run down completely before charging.
- Charge the battery before storing the vehicle.
- Charge the battery at least once per month, even if the vehicle has not been used.
- Leaving the battery in a discharged condition will ruin it.
- Always remove an exhausted battery from the vehicle. Battery leakage and corrosion can damage the vehicle.
- Do not store the battery on a surface (such as a kitchen counter top) which could be damaged by the acid contained inside the battery. Take precautions to protect the surface on which you store the battery.
- Do not store the battery in temperatures above 75° F or below -10° F.
- Use only a Power Wheels® 6 Volt (4.0 Amp/Hr.) battery. Remember to charge the new battery for at least 18 hours before first use.
- Prevent the battery from moving freely inside the battery compartment. **Always use the battery retainer to secure the battery in the battery compartment.**
- Examine the battery, charger and their connectors for excessive wear or damage each time you charge the battery. If damage is detected, do not use the charger or the battery until you have replaced the worn or damaged part.

## Disposal



- Your Power Wheels® battery is a non-spillable, sealed lead-acid battery. It must be recycled or disposed of in an environmentally sound manner.
- Do not dispose of a lead-acid battery in a fire. The battery may explode or leak.
- Do not dispose of a lead-acid battery in your regular, household trash. The incineration, landfilling or mixing of sealed lead-acid batteries with household trash is prohibited by law in most areas.
- Protect the environment by not disposing of this product with household waste (2002/96/EC). Check your local authority for recycling advice and facilities (Europe only).
- Return an exhausted battery to a federal or state approved lead-acid battery recycler, such as a Power Wheels® authorized service center or a local seller of automotive batteries. For the authorized service center location nearest to you, please visit us on-line at [www.powerwheels.com](http://www.powerwheels.com) or call **1-800-348-0751**. Contact your local waste management officials for other information regarding the environmentally sound collection, recycling and disposal of lead-acid batteries. If you live in the State of Florida or the State of Minnesota, it is prohibited by law for anyone to throw away lead-acid batteries in the municipal waste stream.

## RIDING HAZARD

### WARNING

#### • Prevent Injuries and Deaths

- Direct Adult Supervision Required
- Never Ride at Night.
- Keep Children Within Safe Riding Areas.

These areas must be:

- away from swimming pools and other bodies of water to prevent drownings
- generally level to prevent tipovers
- away from steps, cars, steep inclines, roads and alleys.

#### • Riding Rules

Make sure children know and follow these rules for safe driving and riding.

- Always sit on the seat.
- Always wear shoes.
- Only 1 (one) rider at a time.



**Use vehicle on generally level ground ONLY!**

## Teach Safety Rules to Children

While children can quickly develop the skill necessary to drive this vehicle, it is important to remember that their judgment skills are still very immature. Unsupervised driving by children can lead to serious injury. Before children use this vehicle, an adult should carefully evaluate the driving area as well as the children's skill level and ability to drive this vehicle safely. Children are not always able to recognize or anticipate hazards, even when they have been taught about them. **There is no acceptable substitute for direct adult supervision.**

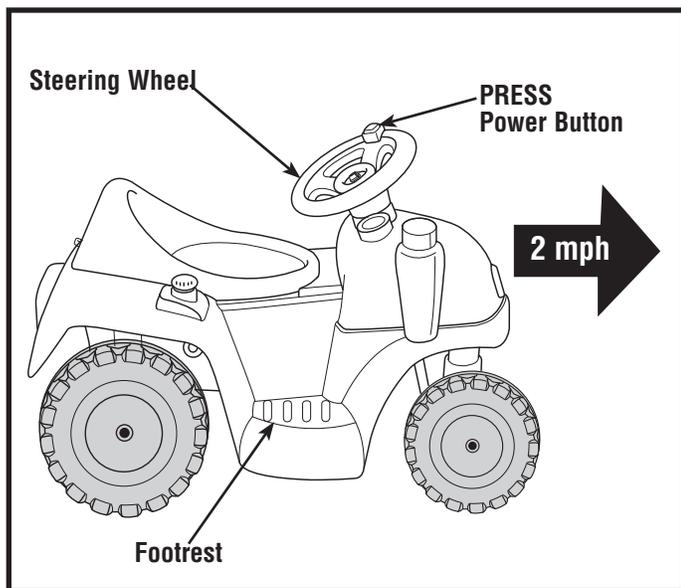
Teach appropriate safety rules to your child before allowing operation of this vehicle. These rules should also be reviewed with neighborhood children or other playmates who want to drive this vehicle.

## Riding Rules

**Make sure children know and follow these rules for safe driving:**

1. Always sit on the seat.
2. Always wear shoes.
3. Only 1 (one) rider at a time. A child who is not sitting on the seat or who is standing on the vehicle could fall off, cause a tip-over or block the driver's view. A child could be seriously injured.
4. Do not allow any child to drive the vehicle in the street or near moving (motorized) vehicles.
5. Do not allow any child to drive near bodies of water (such as pools or creeks), obstructions (such as furniture, low tree limbs or play equipment), or drop-offs (such as stairs or decks).
6. Do not allow any child to drive the vehicle in the dark. A child could encounter unexpected obstacles and have an accident. Operate the vehicle only in the daytime or a well-lit area.
7. Do not allow your child to drive on sloped or inclined surfaces. **Restrict your child's driving to generally level ground ONLY!**
8. Do not allow your child to drive down or across a steep slope.
  - The vehicle may gain unsafe speed, even if the button is released to stop.
  - The vehicle may tilt and tip over.
  - The wheels could lose traction, causing the vehicle to slip.
9. Do not allow your child to drive up steep inclines. The motor may stop and the vehicle could roll backwards at an unsafe speed.
10. Never put anything near any moving parts. Rotating parts such as motors, gear boxes and wheels can snag fingers, hair, etc., causing serious injury. Do not allow operation of the vehicle when it is on its side or in an upside-down position.
11. Do not operate the vehicle near flammable vapors (gasoline, paint thinner, acetone, liquid wax, etc.). The vehicle's electrical switches, like most electrical switches, emit an internal spark when first turned on or turned off. The presence of flammable liquids or vapors could cause an explosion or a fire. Keep all flammable products in tightly sealed containers and away from the vehicle.
12. Do not allow a child to operate the vehicle without direct adult supervision. To prevent unsupervised use of the vehicle, disconnect the motor connector from the battery connector when the vehicle is not in use.

**IMPORTANT!** Use this vehicle **ONLY** outdoors. Most interior floor-ing can be damaged by riding this vehicle indoors. Fisher-Price® will not be responsible for damage to the floor if the vehicle is used indoors.



- Seat your child on the vehicle, with both hands on the steering wheel and both feet on the footrests.
- Press the power button on the steering wheel. The vehicle moves forward at a maximum of 2 mph.
- Release the power button and the vehicle stops!
- Help your child practice steering to learn how far and how quickly to turn the steering wheel.

- Check all screws, cap nuts and their protective coverings regularly and tighten as required. Check plastic parts on a regular basis for cracks or broken pieces.
- During snowy or rainy weather, the vehicle should be stored inside or under a protective cover. Remember to charge the battery at least once per month while your vehicle is not in regular use.
- Avoid operating the vehicle in wet or snowy conditions, and do not spray the vehicle with a hose. Do not wash the vehicle with soap and water. Water or moisture in the motors or electrical switches can cause them to corrode, and could cause switch or motor failure.
- Avoid operating the vehicle on sand, loose dirt or gravel. Sand, loose dirt or gravel in the motors or electrical switches can cause them to jam, and could cause switch or motor failure.
- The vehicle can be wiped down with a soft, dry cloth. For a shiny finish, you can wipe plastic parts with a non-wax furniture polish applied to a soft-cloth. Do not use automotive wax. Do not use soap and water or spray the vehicle with a hose.
- To ensure that your vehicle stays in good operating order, we recommend that you periodically have your vehicle checked by a Power Wheels® authorized service center. For the location of the authorized service center nearest you, please visit us on-line at [www.powerwheels.com](http://www.powerwheels.com) or call **1-800-348-0751**.

# BUMPER-TO-BUMPER\* LIMITED WARRANTY

**\*One year limited warranty from the date of purchase on the Power Wheels® vehicle.  
Six month limited warranty on the 6 volt battery.**

For the original purchaser, this one year limited warranty covers the Power Wheels® ride-on vehicle (purchased from Power Wheels®) against defects in materials and workmanship. The six month limited warranty applies only to the 6 volt battery included by Power Wheels® with the original purchase of the vehicle. This warranty covers normal use and does not cover the Power Wheels® vehicle or battery if damaged by unreasonable use, neglect, accident, abuse, misuse, improper service or other causes not arising out of defects in materials or workmanship. Evidence of any attempt at consumer repair will void this warranty. THIS WARRANTY DOES NOT COVER, AND IS INTENDED TO EXCLUDE, ANY LIABILITY ON THE PART OF POWER WHEELS®, WHETHER UNDER THIS WARRANTY OR IMPLIED BY LAW FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES FOR BREACH OF WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION SO THIS LIMITATION MAY NOT APPLY TO YOU.

Should you need service or assistance with your vehicle during the warranty period, do not return the vehicle to the store. Power Wheels® has provided a nationwide network of authorized service centers. If there is not an authorized service center in your area, please visit us on-line at [www.powerwheels.com](http://www.powerwheels.com) or call Consumer Relations for information, **1-800-348-0751**.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

**PLEASE SAVE YOUR ORIGINAL SALES RECEIPT.**

# PROBLEMS AND SOLUTIONS GUIDE

**IMPORTANT!** If you experience a problem with your vehicle, first check the Problems and Solutions Guide below. If you still experience a problem, please contact Power Wheels® Consumer Relations, toll-free at **1-800-348-0751** between 9 AM and 7 PM (EST) Monday through Friday and 11 AM-5 PM (EST) Saturday. Or, contact your local Power Wheels® authorized service center. For the location nearest you, please visit us on-line at [www.powerwheels.com](http://www.powerwheels.com), or call **1-800-348-0751**.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Vehicle does not run	Undercharged battery	Charge the battery. A new battery should have been charged for at least 18 hours before using the vehicle for the first time. After first-time use, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours.
		Check all connectors. Make sure the charger connector is plugged into the battery connector, and that the charger is plugged into the wall.
		Make sure power flow to the wall outlet is "ON".
	Charger is not working	There is no sure way to tell if your charger is working unless you have a volt meter. If you suspect there is a problem with your charger, contact your local Power Wheels® authorized service center. They can test your charger for you.
	Tripped thermal fuse	Each Power Wheels® 6 Volt (4.0 Amp/Hr.) battery has a built-in thermal fuse. A thermal fuse may "trip" and shut down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. Once a fuse has "tripped", release the power button and wait 25 seconds before operating the vehicle again. To avoid repeated automatic shutdowns, do not overload the vehicle by exceeding the 40 lbs (18 kg) maximum weight capacity or by towing anything behind the vehicle. Do not drive up hills or run into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors. If a thermal fuse continually trips, contact your local Power Wheels® authorized service center.
	Loose wire or loose connectors	Check all wires and connectors. Make sure the motor harness connector is plugged into the battery connector, and that there are no loose wires around the motors.
	Dead battery	If your battery is old or if you have not followed Battery Care instructions, your battery may be dead. If you are unsure whether or not the battery is dead, you can have it tested at your local Power Wheels® authorized service center.
	Electrical switch damage	The electrical switches can become corroded due to exposure to water or moisture, or can jam due to loose dirt, sand or gravel. Contact your local Power Wheels® authorized service center for diagnosis and repair.
Motor damage	Contact your local Power Wheels® authorized service center for diagnosis and repair.	

# PROBLEMS AND SOLUTIONS GUIDE

PROBLEM	POSSIBLE CAUSE	SOLUTION
Vehicle was running but suddenly stopped	Loose wire or loose connectors	Check all wires and connectors. Make sure the motor harness connector is plugged into the battery connector, and that there are no loose wires around the motors.
	Tripped thermal fuse	Each Power Wheels® 6 Volt (4.0 Amp/Hr.) battery has a built-in thermal fuse. A thermal fuse may “trip” and shut down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. Once a fuse has “tripped”, release the power button and wait 25 seconds before operating the vehicle again. To avoid repeated automatic shutdowns, do not overload the vehicle by exceeding the 40 lbs (18 kg) maximum weight capacity or by towing anything behind the vehicle. Do not drive up hills or run into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors. If a thermal fuse continually trips, contact your local Power Wheels® authorized service center
	Vehicle is overloaded	Make sure you do not overload the vehicle by allowing more than one rider at one time, by exceeding the 40 lbs (18 kg) maximum weight capacity, or by towing objects behind the vehicle.
	Driving conditions are too stressful	Use only on generally level ground.
Short run time (Less than 1 - 3 hours per charge)	Undercharged battery	Charge the battery. A new battery should have been charged for at least 18 hours before using the vehicle for the first time. After first-time use, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours.
		Check all wires and connectors. Make sure the charger connector is plugged into the battery connector, and that the charger is plugged into the wall.
		Make sure power flow to the wall outlet is “ON”
	Overcharged battery	Do not charge the battery longer than 30 hours. If you suspect that your battery is damaged as a result of overcharging, contact your local Power Wheels® authorized service center. They can test your battery for you.
	Battery is old and will not accept full charge	Even with proper care, a rechargeable battery does not last forever. Average battery life is 1 to 3 years depending on vehicle use and use conditions. Replace only with a Power Wheels® 6 Volt (4.0 Amp/Hr.) battery with a built-in thermal fuse. <b>Do not substitute parts.</b>
	Tripped thermal fuse	Each Power Wheels® 6 Volt (4.0 Amp/Hr.) battery has a built-in thermal fuse. A thermal fuse may “trip” and shut down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. Once a fuse has “tripped”, release the power button and wait 25 seconds before operating the vehicle again. To avoid repeated automatic shutdowns, do not overload the vehicle by exceeding the 40 lbs (18 kg) maximum weight capacity or by towing anything behind the vehicle. Do not drive up hills or run into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors. If a thermal fuse continually trips, contact your local Power Wheels® authorized service center.

# PROBLEMS AND SOLUTIONS GUIDE

PROBLEM	POSSIBLE CAUSE	SOLUTION
Vehicle runs sluggishly	Undercharged battery	Charge the battery. A new battery should have been charged for at least 18 hours before using the vehicle for the first time. After first-time use, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours.
		Check all connectors. Make sure the charger connector is plugged into the battery, and that the charger is plugged into the wall.
		Make sure power flow to the wall outlet is "ON".
	Battery needs charging	Be sure to charge the battery after each use.
	Battery is old and will not accept full charge	Even with proper care, a rechargeable battery does not last forever. Average battery life is 1 to 3 years depending on vehicle use and use conditions. Replace only with a Power Wheels® 6 Volt (4.0 Amp/Hr.) battery with a built-in thermal fuse. <b>Do not substitute parts.</b>
	Vehicle is overloaded	Make sure you do not overload the vehicle by allowing more than one rider at one time, by exceeding the 40 lbs (18 kg) maximum weight capacity, or by towing objects behind the vehicle.
Sometimes the vehicle doesn't run, but other times it does	Driving conditions are too stressful	Use only on generally level ground.
	Loose wire or connector	Check all wires around the motors and all connectors to make sure they are tight.
When the steering wheel button is pressed, the vehicle won't run without a push	Motor or electrical switch damage	Contact your local Power Wheels® authorized service center for diagnosis and repair.
	Loose wire or connector	Check all wires around the motor and all connectors to make sure they are tight.
Loud clacking or grinding noise from a motor-gearbox	"Dead Spot" on motor	Contact your local Power Wheels® authorized service center for diagnosis and repair.
	Broken gears	Contact your local Power Wheels® authorized service center for diagnosis and repair.
Charger gets warm during use	It is normal for some chargers to get warm during use and is not reason for concern. Some chargers do not get warm during use.	No action required.
		If your charger does not get warm during use, it does not mean that it is not working properly.
Battery makes a sizzling or gurgling noise when charging	It is normal for some batteries to make noise and swell slightly while charging and is not reason for concern. Some batteries do not make noise or swell while charging.	No action required.





**Before first-time use,  
you must charge the battery  
18 hours!**

Charge the battery immediately after each use.  
Charge the battery once a month, even if the vehicle  
is not used or stored.

**Do not return  
your vehicle to the store!**

We're a toll-free phone call away, and we can help.  
If you are missing parts or need assistance, please call:

**1-800-348-0751**

Or contact your local **independently owned and operated**  
Power Wheels® Authorized Service Center.

For the location nearest you, visit us on-line at [www.powerwheels.com](http://www.powerwheels.com).

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