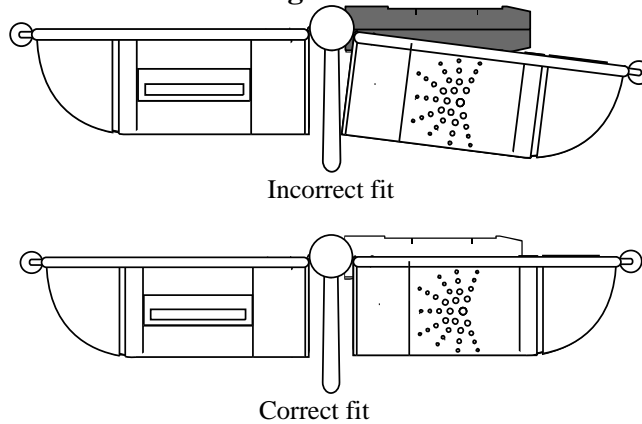


Pixel Mall Trouble Shoot Guide

1. Screen is black and not showing any images/changes when buttons are pressed
 - a. Check to be sure batteries are in correct orientation (see [instructions](#))
 - b. Check to be sure batteries are all touching battery contacts
 - c. Check to be sure batteries are not old/out of power
 - d. Check to see if screen is properly fitted properly in front of store (see Fig. 1 below)

Figure 1



- e. Try resetting toy
2. Screen has black lines through it or graphics of girl/characters are missing or disappear
 - a. Check to be sure batteries are in correct orientation (see instructions)
 - b. Check to be sure batteries are all touching battery contacts
 - c. Check to be sure batteries are not old/out of power
 - d. Try resetting the toy (see [instructions](#))
3. Lights are on, but screen is dark
 - a. Check to be sure batteries are not old/out of power
 - b. Try resetting toy (see [instructions](#))
4. No buttons seem to be working
 - a. Check to be sure batteries are in correct orientation (see [instructions](#))
 - b. Check to be sure batteries are all touching battery contacts
 - c. Check to be sure batteries are not old/out of power
 - d. Try resetting toy (see [instructions](#))