

To process your return, you'll need to send us both hub assemblies from your product. There are several different models of the Rock 'n Play Sleeper with different product assembly. Please select the instructions that most closely resembles your product. For some models, you'll need a Phillips screwdriver/scissors/wire cutters to remove the hub assemblies.



**A.** This model does not have a soothing unit or an auto-rock unit. Some models require that you pull the tubes apart to remove the hub assemblies. Follow **steps 1-4 and 9** in the **A** section. Other models have buttons on the tubes. You'll need to press the buttons while pulling to remove hub assemblies from the frame and bases. Follow **steps 5-9**.



**B.** This model includes a soothing unit on the upper frame. It does not have an auto-rock unit.



**C.** This model includes a soothing unit on the upper frame and an auto-rock unit on the base. The auto-rock controls are on located on the soothing unit.



**D.** This model includes a combined soother-auto-rock unit on the base of the product.



**E.** This model includes a combined soother-auto-rock unit on the base of the product. This model also has wood bases.

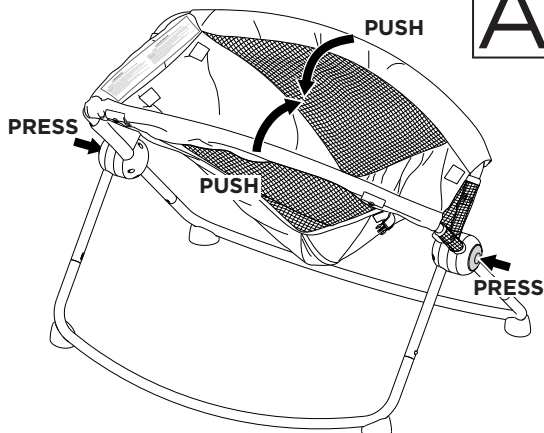
- If your product frame resembles the product shown here, follow the instructions in this section - A.



A

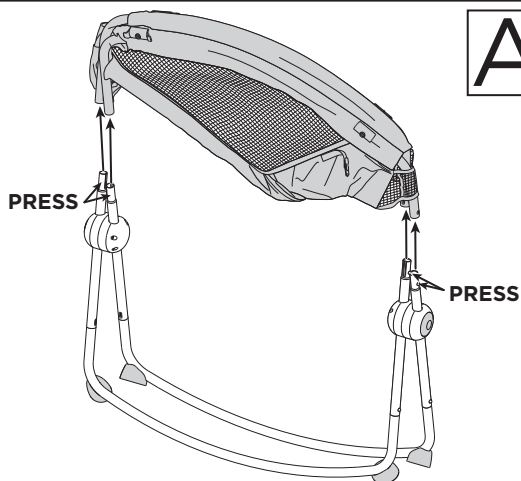
- Steps 1-4 are for models with buttons on the frame.
- Press the fold button on each hub and fold the product.

**Note:** Your product may have only one fold button.



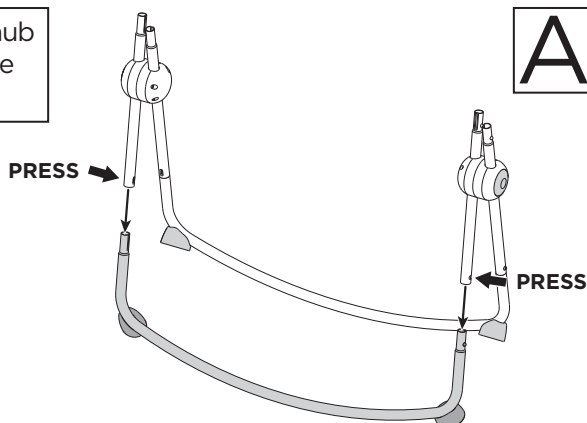
1

- Press the buttons on the hub tubes and lift to remove the frame tubes.



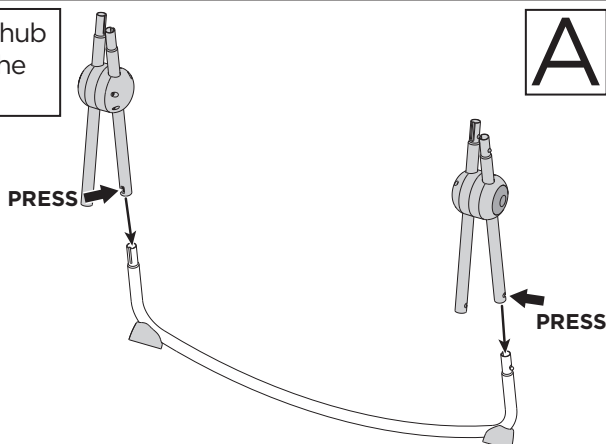
2

- Press the button on each hub tube and pull to remove the base from the hub tubes.



3

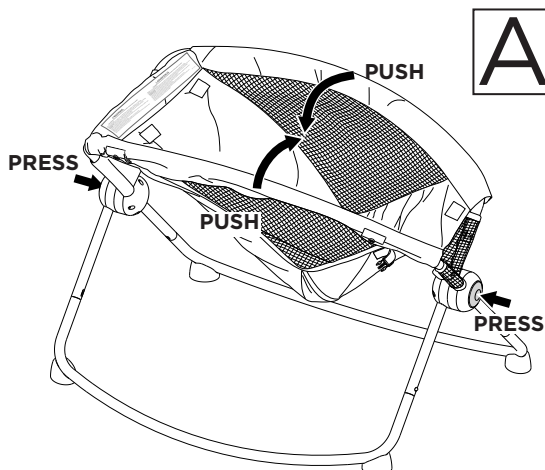
- Press the button on each hub tube and pull to remove the base from the hub tubes.



4

- Steps 5-9 are for models without buttons on the frame.
- Press the fold button on each hub and fold the product.

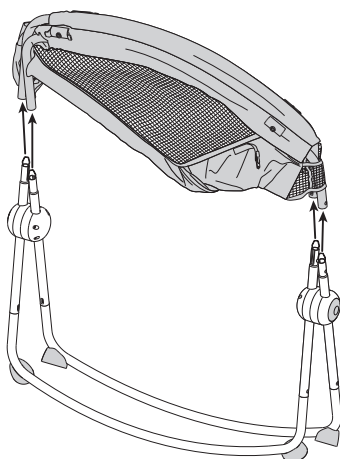
**Note:** Your product may have only one fold button.



5

- Pull the frame tubes from the hub tubes.

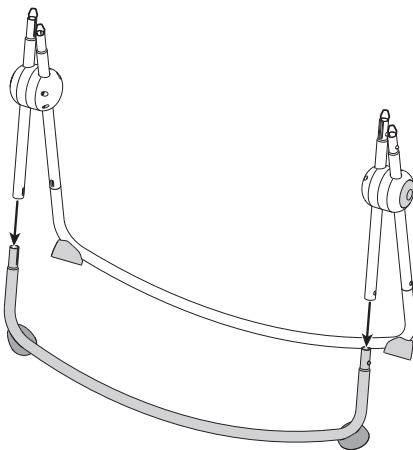
A



6

- Pull to remove a base from the hub tubes.

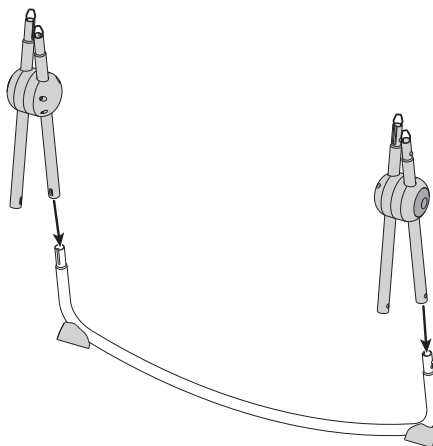
A



7

- Pull to remove the other base from the hub tubes.

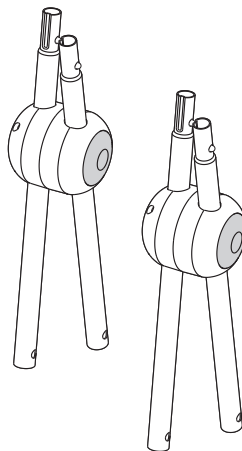
A



8

- Go to the last page for instructions to mail the hub assemblies back to Fisher-Price.

A



9

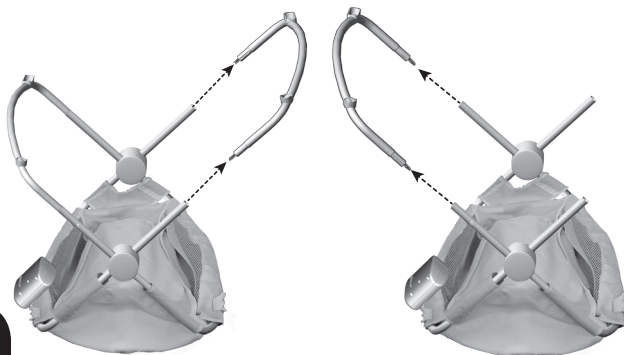
- If your product frame resembles the product shown here, follow the instructions in section - B.

**B**

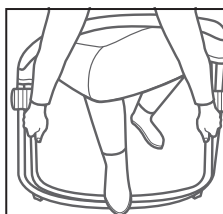


- Turn your product over and place on a flat surface.
- Carefully pull to remove each base.

**B**

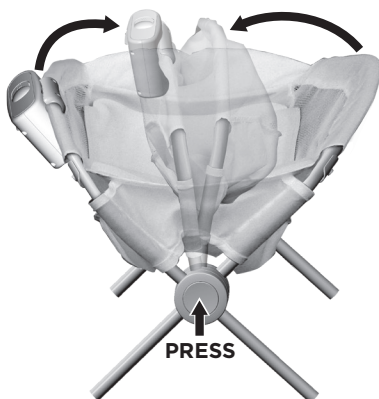


**1**

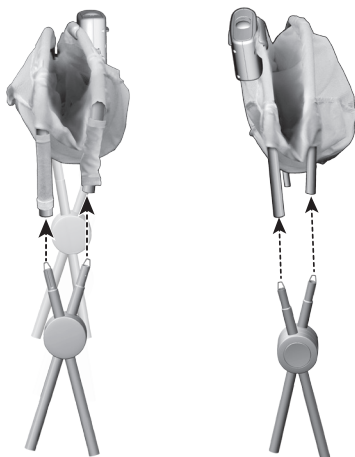


If you're having trouble removing a base, turn the frame upright. Step on the base and pull the hub tubes.

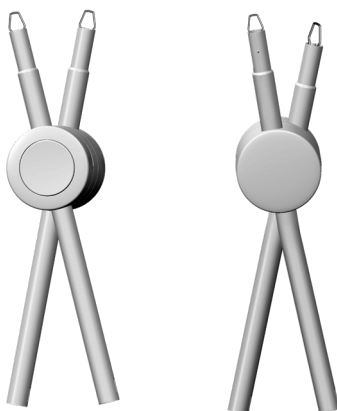
- Turn the product upright.
- Press the fold button on the hub and fold the product.

**B****2**

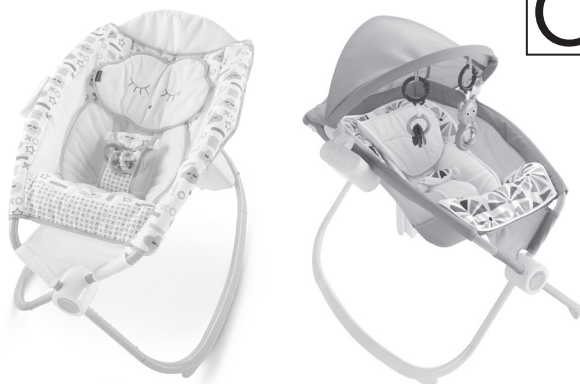
- Pull to remove the the frame tubes from the hub assemblies.

**B****3**

- Go to the last page for instructions to mail the hub assemblies back to Fisher-Price.

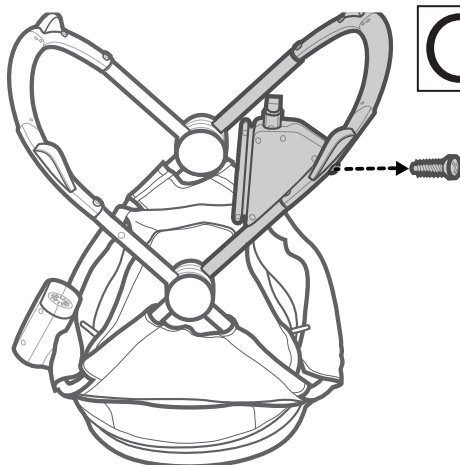
**B****4**

- If your product frame resembles either product shown here, follow the instructions in section - C.



**C**

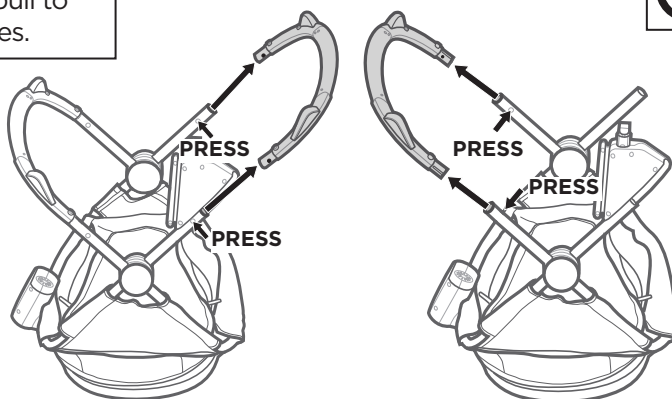
- Turn the product face down on a flat surface.
- Using a Phillips screwdriver, loosen and remove the screw in the auto-rock unit.



**C**

**1**

- Press the buttons on the hub tubes and pull to remove the bases.

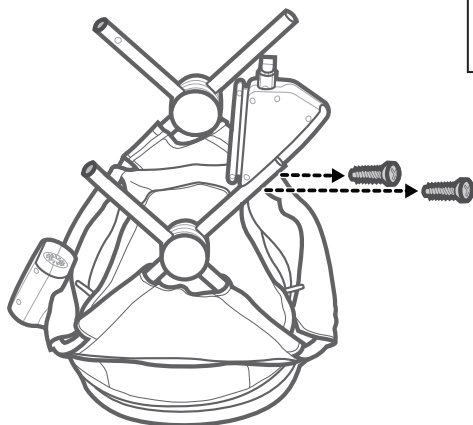


**C**

**2**



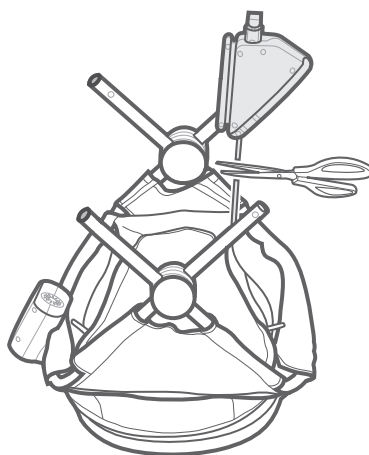
- Loosen and remove the screws in the hub tube.



C

3

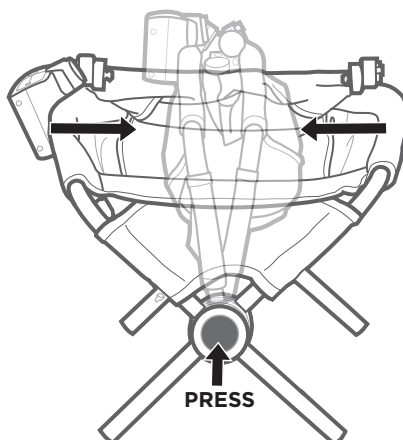
- Pull the auto-rock unit from the hub tube.
- Using scissors or wire cutters, cut the cord extending from the auto-rock unit.



C

4

- Turn the product upright.
- Press the fold button on the hub and fold the product.



C

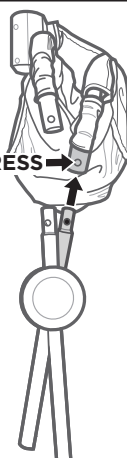
5

- Press the button on the frame tubes and lift the frame tubes from the hub tubes.

PRESS →



PRESS →

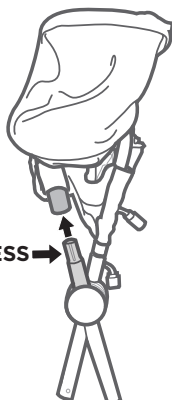


C

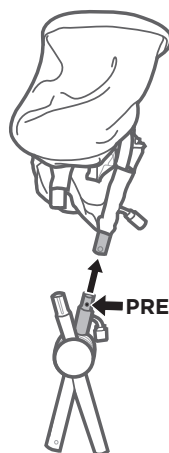
6

- On the other side of your product, press the button on the frame tubes and lift the frame tubes from the hub tubes.

PRESS →



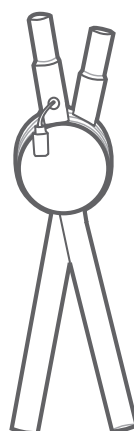
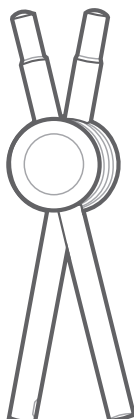
← PRESS



C

7

- Go to the last page for instructions to mail these parts back to Fisher-Price.



C

8

- If your product frame resembles the product shown here, follow the instructions in section - D.



D

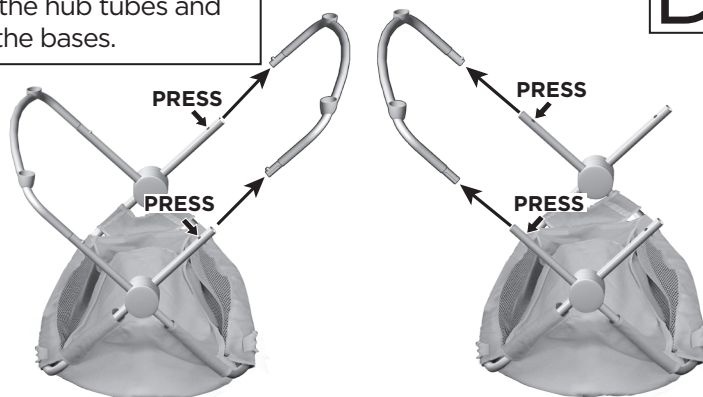
- Using a Phillips screwdriver, loosen and remove the screws in the auto-rock unit retainer.
- Remove the auto-rock unit and the retainer from the frame.



D

1

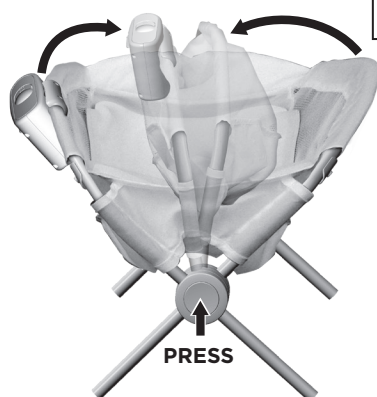
- Turn your product face down. Press the buttons on the hub tubes and pull to remove the bases.



D

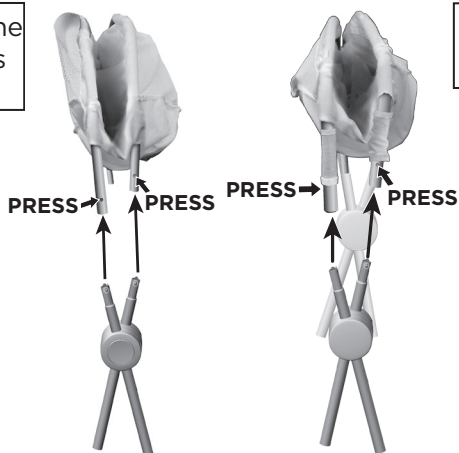
2

- Turn the product upright.
- Press the fold button on the hub and fold the product.



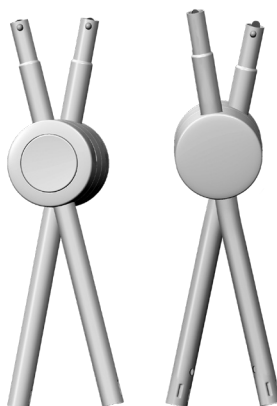
3

- Press the buttons on the frame tubes and lift the frame tubes from the hub tubes.



4

- Go to the last page for instructions to mail these parts back to Fisher-Price.



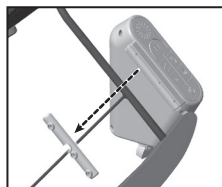
5

- If your product frame resembles the product shown here, follow the instructions in section - E.



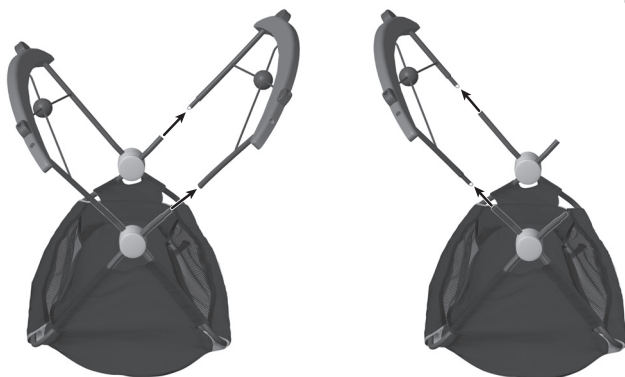
E

- Using a Phillips screwdriver, loosen and remove the screws in the auto-rock unit retainer.
- Remove the auto-rock unit and the retainer.



1

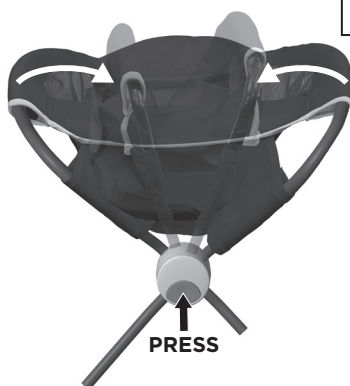
- Pull to remove the bases from the hubs.



E

2

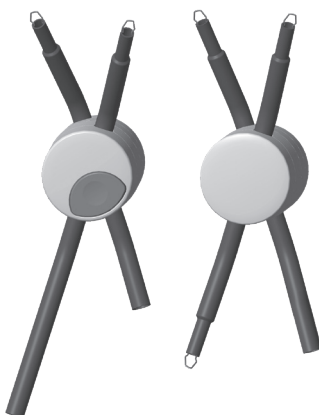
- Turn the product upright.
- Press the fold button on the hub and fold the product.

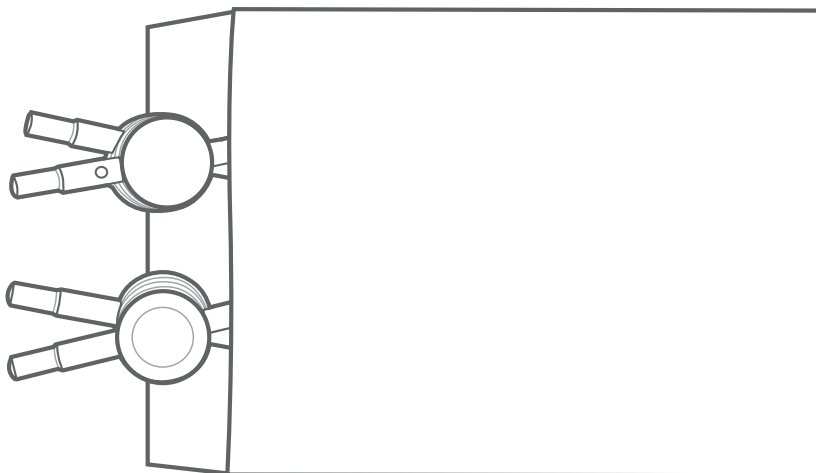
**E****3**

- Pull to remove the frame tubes from the hub tubes.

**E****4**

- Go to the last page for instructions to mail these parts back to Fisher-Price.

**E****5**



### **Mail Parts**

- Place both hub assemblies into an envelope or box. If you still have an original purchase receipt please include it.
- Attach the pre-paid postage return label to the envelope or box and mail back to Fisher-Price.

### **Product Disposal**

- If your product includes batteries, remove them from the product.
- Properly dispose or recycle the batteries and the product.
- You can help preserve our environment by returning the battery(ies) to the collection and recycling location nearest you.

### **United States**

<http://www.call2recycle.org/locator/>

### **Canada**

<http://www.call2recycle.ca/locator/>

- If you have any questions please don't hesitate to call us at 1-800-432-5437, 9 AM – 6 PM EST Monday through Friday.